

General Electric Financial Assurance Call Center
Lynchburg, Virginia

Ralph J. Stephenson, P.E.
Consulting Engineer
May 7, 1999

Monitoring report #1: General Electric Financial Assurance Call Center

Dates of monitoring: Tuesday and Wednesday May 4 and 5, 1999 (wd 342 and 343)

Key dates:

Starting date: No later than March 29, 1999 (wd 316)

Building #2

- August 30, 1999 P.M. (wd 425) - Substantial completion.
- September 9, 1999 P.M. (wd 432) - Final completion.
- September 20, 1999 A.M. (wd 438) to October 8, 1999 P.M. (wd 453) - Owner move in.

could slip on or two weeks

Building #1

- September 29, 1999 P.M. (wd 446) - Substantial completion.
- October 10, 1999 P.M. (wd 453) - Final completion.
- October 11, 1999 A.M. (wd 453) to October 29, 1999 P.M. (wd 468) - Owner move-in.

must hold

Network models in effect:

- Issue #1 - sheet #1 - Building #1 - dated April 6, 1999 (wd 322)
- Issue #1 - sheet #2 - Building #2 - dated April 6, 1999 (wd 322)
- Issue #1 - sheet #1 - Procurement - dated April 6, 1999 (wd 322)

Those attending meetings:

- Thomas Asch - Project Manager - Woolfolk Construction Company
- Steve Greene - Associate Vice President - Facilities Director - General Electric Financial Assurance
- Henry Shelton - Field Superintendent - Woolfolk Construction Company
- Ralph J. Stephenson, P.E. - Consultant

Actions taken:

- Inspected project with Mr. Greene.
- Monitored project progress with Mr. Green, Mr. Shelton and Mr. Asch.
- Reviewed networks for need to update and reissue.
- Updated Sheet #2, Building #2, issue #1 to issue #2 dated May 4, 1999 (342)
- Prepared monitoring report to Mr. Greene.

① *extended time - Woolfolk* - ext time 2 3 sheet #2 b2 int wh 5/9/99 use this - see time already

② *normal time* - 2 3 sheet #2 b2 int wh 5/27/99 send this - for reference

③ *normal time* - 2 3 sheet #1 b1 int wh - 10/11/99 use this - see who not send this

send 2 sheets to Mr. Greene

Building #2

Above ceiling installation of sheet metal ductwork has just begun and some fire protection piping has been installed at Building #2. Sheet metal ductwork was due to begin on a late start of April 27, 1999 (wd 337) and so currently lags the issue #1 network model by about five working days. We reduced this lag in the updated network model, issue #2 dated May 4, 1999 (wd 342) by realigning the rough work durations in light of Building #1 experiences with similar trades.

Perimeter wall demolition and window replacement is in work, and is currently about 85% complete. It has been found necessary to cover the insulation in perimeter walls with dry wall extending to the underside of the metal deck. This extension has started and appears to be proceeding well.

Due to the critical nature of perimeter wall work and long window delivery lead times, Mr. Shelton and Mr. Asch of Woolfolk have revised the sequencing of window installation so interior gyp board can be installed ahead of the windows. This revision has been reflected in the Issue #2 network model, as has the extension of drywall to the metal deck.

Work on demolition of the concrete floor slab and installation of underground utilities has fallen behind desired late starts and finishes shown in the Issue #1 network model. The lag is about 13 working days but can be generally eliminated by use of float time currently available in some subsequent activities. However it is imperative that this underground work and patching be brought to completion just as quickly as possible to allow ceiling suspension and grid to proceed by late June, 1999.

Building #1

Above ceiling rough sheet metal is currently meeting late starts and finishes and is proceeding well within the planned date ranges. Above floor rough sprinkler piping and electrical installation is currently meeting early starts and finishes and is also moving well.

As of May 4, 1999 (wd 342) perimeter wall masonry demolition is about 80% complete and meeting early starts and finishes. Perimeter wall furring and insulation is about 20% complete and meeting late start and late finish dates.

Demolition of existing floor slabs for installation of underground utility work

currently lags late starts and late finishes. The current plan of work reflected an operational desire to get the areas of heavy underground utilities ready for installation of finish work as soon as possible to avoid interference with above floor work. I suggest the project team carefully monitor underground utility progress to insure it will not cause delays to above floor interior finishes, particularly installation of ceiling work and raised floor work.

Metal stud installation is in work at the second floor and it appears that interior finish work should be able to proceed there in the near future without delay. We have not prepared a detailed network model for the second floor, and should reevaluate the need for a more detailed plan of work at our next planning session.

Overall, remodeling of Building #1 is currently in fair condition. Care must be taken however to insure that as Building #2 interior finishes proceed, particularly ceilings and raised floor installation, that adequate manning of similar trades in Building #1 is maintained at levels adequate to meet target completion dates.

The key to maintaining proper project progress is to closely and continuously expedite deliveries to the job site for both buildings, and to maintain good support management and direction of the sub contract trades.

Procurement

Information on procurement of materials and equipment was not fully available at this session but is presently being followed by Mr. Asch. Submittals are being processed promptly by Alan Burchette of Dewberry & Davis. It is essential to track all submittals continually and in detail. Of particular importance is to keep shop drawing resubmittals to a minimum.

Procurement items presently in work include the following items for Building #2. Building #1 delivery requirements will be similar.

- ✓ • Exterior windows - very critical to completion of perimeter walls. Due on site 05/25/99 (wd 358)
- Asch
6/22/99 • Entry framing and glass - important to maintaining proper security as interior work proceeds. Due on site 06/30/99 (wd 383)
- 7/20/99 • Switch gear - Submittals are in and being reviewed by the design team. Due on site 08/04/99 (wd 407)
- Sch
8/12/99 • Air handling equipment - Submittals are in and being reviewed by the design team.
- on job • Hollow metal frames - Must be closely managed to insure proper fit with

hardware. Due on job 07/21/99 (wd 397)

- hw/l
7/21/99 • Cooling tower - Demolition of the existing tower has not started as yet. New air system will be required to maintain proper temperature and humidity for sensitive interior materials and finishes. Due on job 07/21/99 (wd 397)
- on jobs • Ceramic tile - This is normally a long lead material. Ceramic is due to start in late May or early June, 1999. Due on job 06/15/99 (wd 372). Watch carefully.
- oh • Fixtures, furniture and equipment - by owner - Apparently there is no problem with procurement at present. Lead time is very short and the owner does not want to order before being able to receive and handle properly at job site.
- Security system components - Hold delivery at 06/10/99(wd 369).
- Carpet tile - Due on job 08/04/99 (wd 407).
- 7/12/99 • Raised floor - Due on job 07/28/99 (wd 402).
- Toilet partitions - Due on job 07/14/99 (wd 392).
- oh • Food service equipment - Due on job 07/15/99 (wd 393). If food service hoods are required, their installation must be meshed closely with installation of ceiling suspension.
- on site • Boilers - Due on job 07/02/99 (wd 385).
- Control system components - Due on job 06/14/99 (wd 371).
- shoring • Light fixtures - Due on job 06/11/99 (wd 370).
- Quarry tile - Due on job 06/14/99 (wd 371).

The above dates are tentative targets that at present fit the installation requirements of the various items. However the dates must be validated regularly to insure they are properly timed with field work so as to prevent damage to installed work.

Summary

Progress at both buildings is currently fair with some lag being encountered in overhead rough work and in concrete and underground work. Perimeter wall remodeling is well in work. Deliveries are of prime concern at present and the procurement expediting needs to be continuous and closely monitored.

The project duration is short enough so that early planning for the close out of the project starts now. In light of this I have enclosed a preliminary close out check list with this report for use as desired by the project team. We shall review this check list at subsequent monitoring and planning sessions to insure that the project work can be closed out properly as the job approaches substantial completion and turn over to the owner.

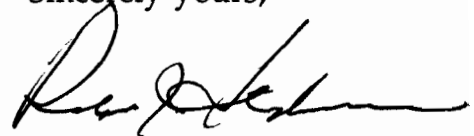
This report is being sent to Mr. Steve Greene of General Electrical Financial

General Electric Financial Assurance Call Center
Lynchburg, Virginia

Ralph J. Stephenson, P.E.
Consulting Engineer
May 7, 1999

Management for his use and distribution to others as he desires. I shall be in touch shortly with Mr. Greene to confirm our next monitoring and planning date.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Ralph J. Stephenson". The signature is fluid and cursive, with a prominent initial "R" and "S".

Ralph J. Stephenson, P.E.

Enclosure: Close out check list

Woolfolk Construction, Inc.
G.E.F.A. Call Center
Construction Meeting Minutes
June 16, 1999

2

Schedule:

- Ceiling grid to start: 6/15/99
- Building 2 Plumbing to be complete by 6/17/99
Note: Plumbing causing delays for other trades
- Drywall Behind 7 days in building 2 and behind 15 days in building 1
Note: Drywall causing delays for other trades.

Subcontractor superintendents to review and update schedule with Henry Shelton every Monday of each week.

Revised to update activities!

Lead time procurement date - May 18, 1999

1. 02000 - Check on telephone cable characteristics to buildings - fiber optic?
2. 08000 - Aluminum entries 5/25/99
3. 08000 - Glass - 6/7/99
4. 08000 - Hardware -
5. 08000 - Hollow metal doors 6/30/99
6. 08000 - Hollow metal frames 5/22/99
7. 08000 - Windows 5/24/99
8. 09000 - Carpet tile 6/21/99
9. 09000 - Ceramic tile - 6/17/99
10. 09000 - Quarry tile - 6/17/99
11. 10000 - De-mountable partitions - ? KI Industries -Shop drawings
12. 10000 - Raised floor - 7/6/99
13. 10000 - Toilet partitions - o.k.
14. 11000 - Food service equipment 6/15/99 - exhaust installed
15. 15000 - Air handling units 7/15/99 - RTU's 6/26/99
16. 15000 - Boilers 6/21/99
17. 15000 - Chillers - On site
18. 15000 - Cooling tower ship 6/18/99
19. 15000 - HVAC control systems
20. 15000 - 25 fan powers VAV - ship on 7/13/99
21. 15000 - 105 single box VAV - received on 6/7/99
22. 15000 - Linear diffusers 6/21/99
23. 15000 - Plumbing fixtures - o.k.
24. 16000 - Electrical boxes - o.k.
25. 16000 - Electrical switchgear - delivery on 8/12/99
26. 16000 - Light fixtures - See below
27. 16000 - Security systems - set up for scheduled installation
28. 16000 - Surveillance systems - set up for scheduled installation
29. 16000 - Telephone switchgear - 8/27/99
30. 16000 - Transformers 6/15/99

Light Fixtures:

<u>Description:</u>	<u>Ship Date:</u>	<u>Manufacturer/Description:</u>
Types A, A1, A2, C, K, M, M1	6/21/99	Columbia/Fluorescent
Types A1-Dim, A2-Dim	6/25/99	Columbia, Fluor./Dimming
Types B, D, D1	6/11/99	Columbia/Parabolic Strip
Types J, J1, U, V	6/10/99	GE/Low Bay/Wall Mount
Type L	6/28/99	GE/ 2 x 2 Fluorescent

Light Fixtures, Continued:

<u>Description:</u>	<u>Ship Date:</u>	<u>Manufacturer/Description:</u>
Types E, E1	6/25/99	Prescolite Exits
Types G, G1	Rec'd on site	Prescolite MH Downlights
Type H	6/25/99	Prescolite Emergency Lights
Types N & P	6/28/99	Prescolite CF Downlights
Type F	7/15/99	Concealite Emergency Light

Switchgear:

<u>Description:</u>	<u>Ship Date:</u>	<u>Manufacturer/Description:</u>
Outdoor Switchboard	8/12/98	General Electric
Switchboard "1MDP/2MDP"	7/14/99	General Electric
Motor Control Center "MCC1"	7/16/99	General Electric
Panelboards	6/10/99	General Electric
Transformers	6/15/99	General Electric
Disconnects	6/10/99	General Electric
Starters	Rec'd on site	General Electric
Fuses	6/2/99	General Electric
Bus Ducts	7/10/99	

RFI's:

- WCI refrigerator / icemaker size 6/4/99
- Omni Electrical RFI No.23 dated 6/7/99
- Omni Electrical RFI No.34 dated 6/7/99

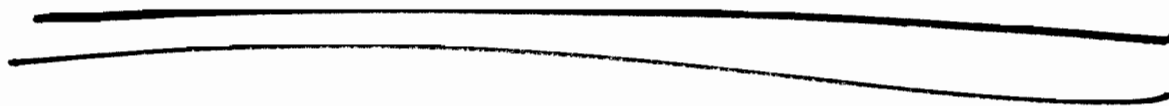
Problems:

1. Switch gear delivery – 8/12/99
2. Damage to new work in place by different trades
3. Clean-up every Tuesday

Light Fixtures

TYPE A Ship 501. 6/22/99 BLDG 2
A1

Ship 501. 6/28/99 BLDG 1



Monitoring Report #2: General Electric Financial Assurance Call Center

Dates of monitoring: Tuesday and Wednesday June 22 and 23, 1999 (wd 376 & 377)

Key dates:

Starting date: No later than March 29, 1999 (wd 316)

Building #2

- August 30, 1999 P.M. (wd 425) - Substantial completion.
- September 9, 1999 P.M. (wd 432) - Final completion.
- September 20, 1999 A.M. (wd 438) to October 8, 1999 P.M. (wd 453) - Owner move in.

Building #1

- September 29, 1999 P.M. (wd 446) - Substantial completion.
- October 10, 1999 P.M. (wd 453) - Final completion.
- October 11, 1999 A.M. (wd 453) to October 29, 1999 P.M. (wd 468) - Owner move-in.

Network models in effect:

- Issue #3 - sheet #1 - Building #1 interior work - dated June 22, 1999 (wd 376)
- Issue #3 - sheet #2 - Building #2 interior work - dated June 22, 1999 (wd 376)

Those attending meetings:

- Thomas Asch - Project Manager - Woolfolk Construction Company
- Steve Greene - Associate Vice President - Facilities Director - General Electric Financial Assurance
- Henry Shelton - Field Superintendent - Woolfolk Construction Company
- Ralph J. Stephenson, P.E. - Consultant

Actions taken:

- Inspected project with Mr. Greene.
- Monitored project progress with Mr. Green, Mr. Shelton and Mr. Asch.
- Reviewed networks for need to update and reissue.
- Updated Sheet #1, Building #1, issue #1 to issue #3 dated June 22, 1999 (376)
- Updated Sheet #2, Building #2, issue #2 to issue #3 dated June 22, 1990 (376)
- Prepared monitoring report to Mr. Greene.

Building #2

Above ceiling installation of rough sheet metal ductwork is nearly complete except for some fan powered variable volume units. The remaining units are scheduled for delivery on the pm of July 14, 1999 (wd 392). This delivery date imposes a projected lag on Building #2 of 21 to 22 working days. In the issue #3 updated network dated June 22, 1999 (wd 376) the lag in sheet metal ductwork installation was reduced by revising some of the restraints on ceiling grid to a later portion of the tile installation.

Above floor rough piping, except for connections to the variable volume boxes, is currently about 9 working days behind late starts and late finishes. Above floor rough electrical conduit and life safety cabling is currently complete.

Perimeter wall demolition and window replacement is substantially complete and has generally met targets between early and late starts and finishes. Installation of interior perimeter wall gyp board currently lags the issue #2 network. However this lag was reduced in the updated network, issue #3, by revising the logic relationships of perimeter walls and wall finishes to ceiling installation.

Interior masonry work, interior underground utility work and concrete patching is substantially complete. Interior wall work on the raised concrete floors is in work and is about 14 working days behind late starts and late finishes. Some logic relationships between prime painting and ceiling work were revised in the updated network eliminating this current lag on interior work at the raised floor work. At toilet rooms on raised floors, ceramic tile is in progress and is currently meeting early start and early finish targets.

Cooling tower components are due on the job the pm of July 21, 1999 (wd 397) and will be erected as they arrive on site.

Taking into account the current status of the project, and the critical need to meet a final completion date of the pm of September 9, 1999 (wd 432) we updated the current network model using presently projected material and equipment delivery dates. It appears that by using an increased working day per week schedule, starting immediately and coupling this work with the revised logic in the network issue #3 dated June 22, 1999 (wd 376), the project team will be able to meet a final contract completion date of the pm of September 9, 1999 (wd 432).

Procurement has been, and remains, a major difficulty on the project. Field

operations have also tended to move past late starts and late finishes on many activities. This slippage of deliveries and of field work must be halted quickly if the project is to meet current contract dates.

Building #1

Above ceiling sheet metal ductwork at building #1 has also been adversely affected by projected late delivery of the fan powered VAV units. By revising some restraints on ceiling installation from the overhead rough work, and from other selected activities, some major lags were able to be reduced. This allowed the project team to maintain a projected contract date for completing work by the pm of October 10, 1999 (wd 453).

Procurement

Information on procurement of materials and equipment was not fully available at this session but continues to be followed closely by Mr. Asch. Submittals are being processed promptly by Dewberry & Davis. It is to be emphasized that constant close attention to delivery schedules must be maintained if current contract dates are to be met.

A detailed list of procurement items and anticipated delivery dates is presently being prepared by Mr. Asch. Some of the critical dates were available at this updating session and were incorporated into the issue #3 network models dated June 22, 1999 (wd 376).

Summary

Progress at both buildings has slipped since the previous monitorings on May 4 and 5, 1999 (wd 342 and 343). A major difficulty has been the late delivery of the variable volume mixing boxes to be installed in the sheet metal ductwork system above the ceilings. These problems are being resolved as the project proceeds - however some longer work weeks will probably be needed to reestablish the work plan needed to meet current contract dates. We reviewed these needs in detail during our monitoring and updating. Mr. Greene, Mr. Shelton and Mr. Asch have reviewed the current issue #3 plans of work and will closely monitor these to insure meeting the required targets.

A copy of Sheet #2, Building 2, issue #3, dated June 22, 1999 (wd 376) was provided to Mr. Steve Greene of General Electric Financial Assurance at the job on June 23,

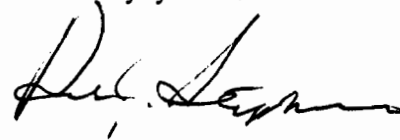
General Electric Financial Assurance Call Center
Lynchburg, Virginia
Monitoring Report #2

Ralph J. Stephenson, P.E.
Consulting Engineer
June 28, 1999

1999. He will print and distribute this network to the project team as required. A copy of Sheet #1, Building 1, issue #3, dated June 22, 1999 (wd 376) was printed subsequent to the meeting on June 23, 1999 and is being forwarded to Mr. Greene with this monitoring report. Mr. Green will also make further distribution of these documents as he desires.

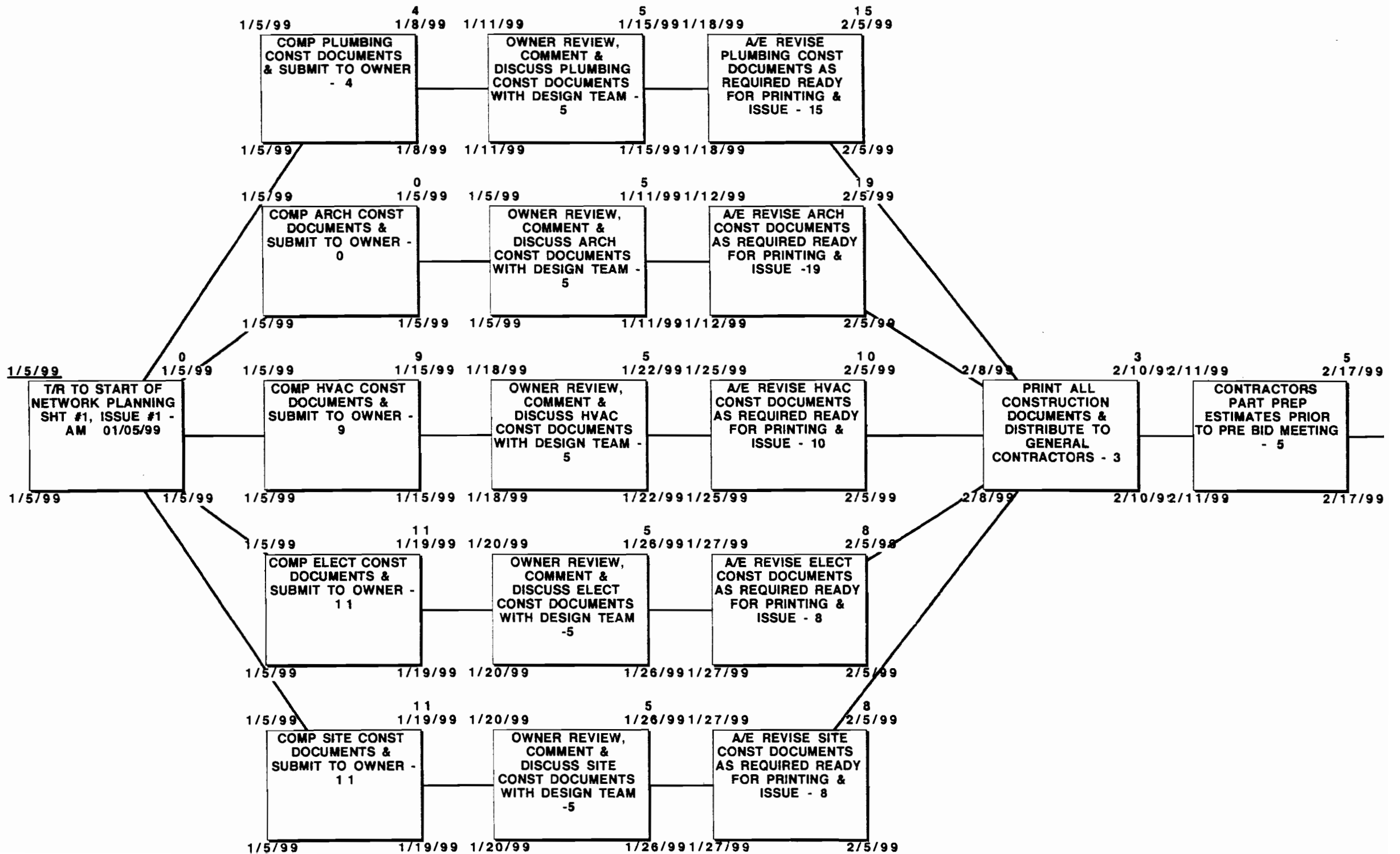
I shall plan to again monitor and update the current plans of work on August 3rd and 4th, 1999 (wd 405 and 406), and will be in touch with Mr. Greene to confirm the dates and times.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Ralph J. Stephenson". The signature is written in a cursive style with a large initial "R".

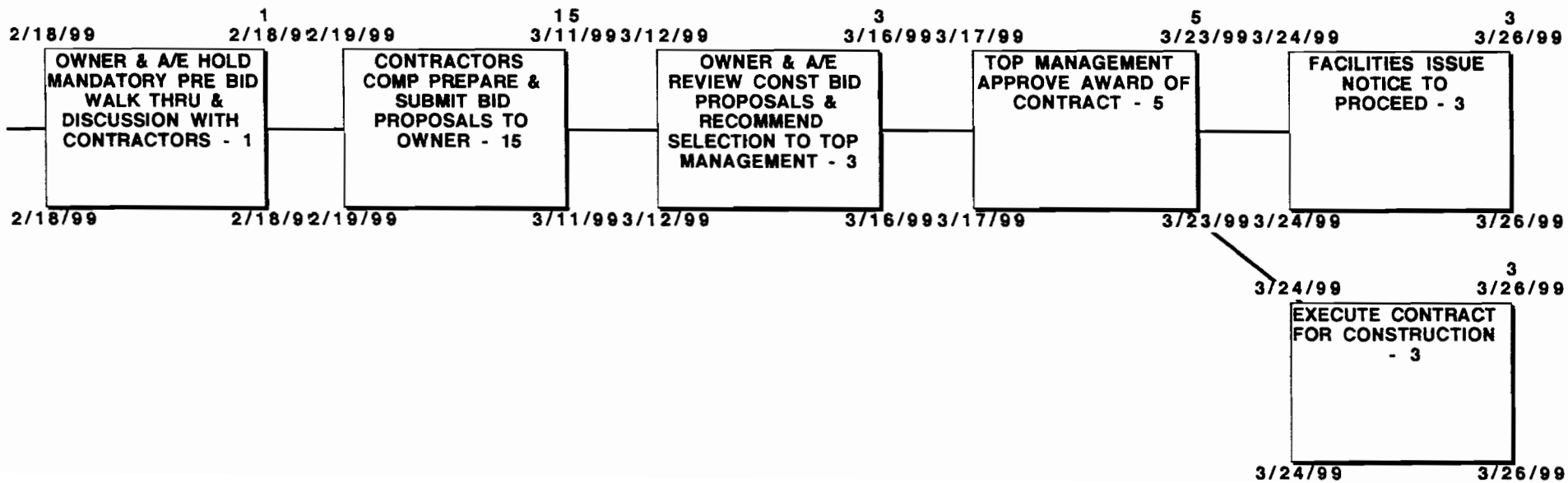
Ralph J. Stephenson, P.E.

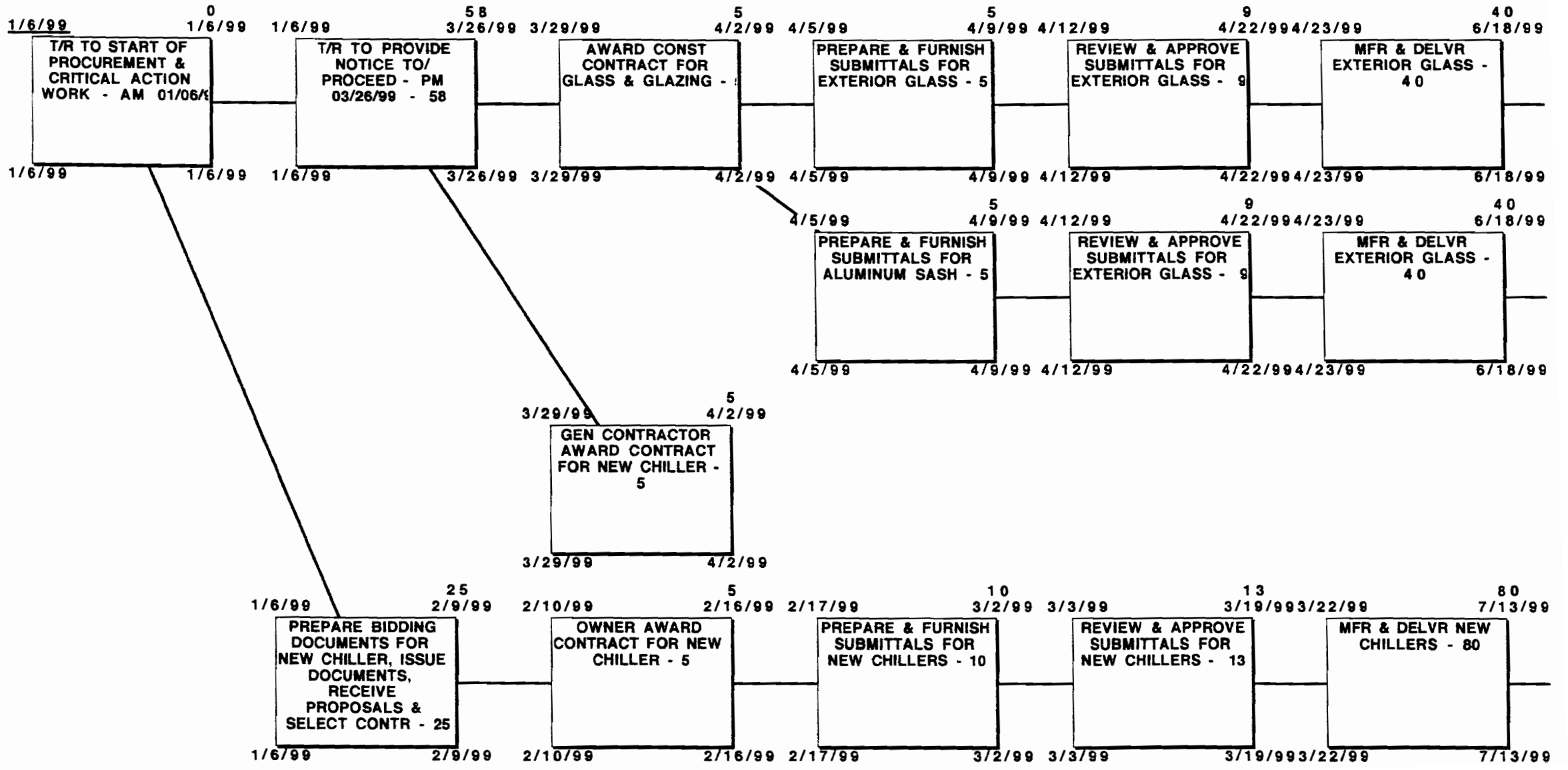
Enclosure: network model

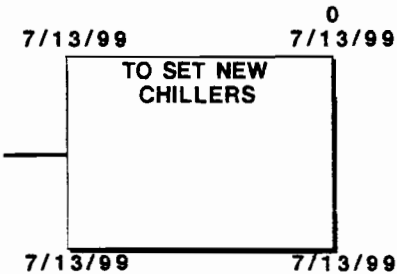
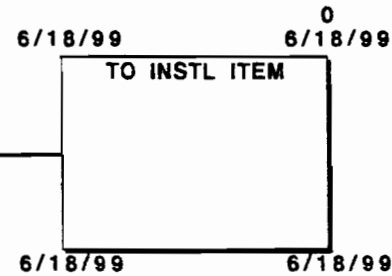
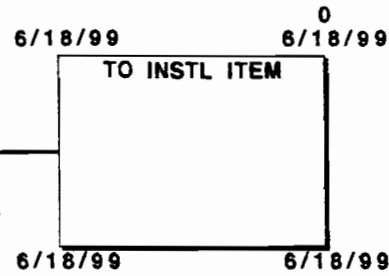


ELECTRICAL SYSTEMS TO BE REVIEWED

- SECURITY
- WHITE NOISE
- TV SYSTEM
- FIRE CONTROL
- SURVEILLANCE
- VOICE DATA WIRING
- INTERCOM
- PROPRIETARY







- H. Especially critical items - (lead time substant more than 7 weeks)
1. 02000 - * Check on telephone cable characteristics to buildings - fiber optic?
 2. 08000 - * Aluminum entries
 3. 08000 - * Glass
 4. 08000 - * Hardware
 5. 08000 - * Hollow metal doors
 6. 08000 - * Hollow metal frames
 7. 08000 - * Windows
 8. 09000 - * Carpet tile
 9. 09000 - * Ceramic tile
 10. 09000 - * Quarry tile
 11. 10000 - * Demountable partitions
 12. 10000 - * Raised floor - 4 to 6 weeks
 13. 10000 - * Toilet partitions
 14. 11000 - * Food service equipment - 8 to 10 weeks
 15. 15000 - * Air handling units
 16. 15000 - * Boilers
 17. 15000 - * Chillers
 18. 15000 - * Cooling tower
 19. 15000 - * HVAC control systems
 20. 15000 - * Linear diffusers
 21. 15000 - * Plumbing fixtures
 22. 16000 - * Electrical boxes
 23. 16000 - * Electrical switchgear
 24. 16000 - * Light fixtures
 25. 16000 - * Security systems
 26. 16000 - * Surveillance systems
 27. 16000 - * Telephone switchgear
 28. 16000 - * Transformers

ASSUMED SUBMITTAL TURN AROUND TIMES

	NORMAL	EXPEDITED	SUPER EXPEDITED
GENERAL CONTRACTOR LOG IN AND CHECK	1 + 2 = 3	1 + 1 = 2	1/2 + 1 = 1 1/2
GENERAL CONTRACTOR TRANSMIT TO A/E	3	1	1
A/E LOG IN AND CHECK	1 + 10 = 11	1 + 5 = 6	1 + 2 = 3
A/E TRANSMIT TO PRIME CONTRACTOR	1	1	1
GENERAL CONTRACTOR LOG IN & REVIEW	1 + 2 = 3	1 + 1 = 2	1 + 1/2 = 1 1/2
GENERAL CONTRACTOR TRANSMIT TO SUB	3	1	1
TOTALS	24 WD	13 WD	9 WD

Subtitle	Duration
Earliest Start	Earliest Finish
T/R TO START OF NETWORK PLANNING SHT #1, ISSUE #1 - AM 01/05/99	
Latest Start	Latest Finish

ACTIVITY LEGEND

Issue #1 - January 5,
1999

Reserved activity

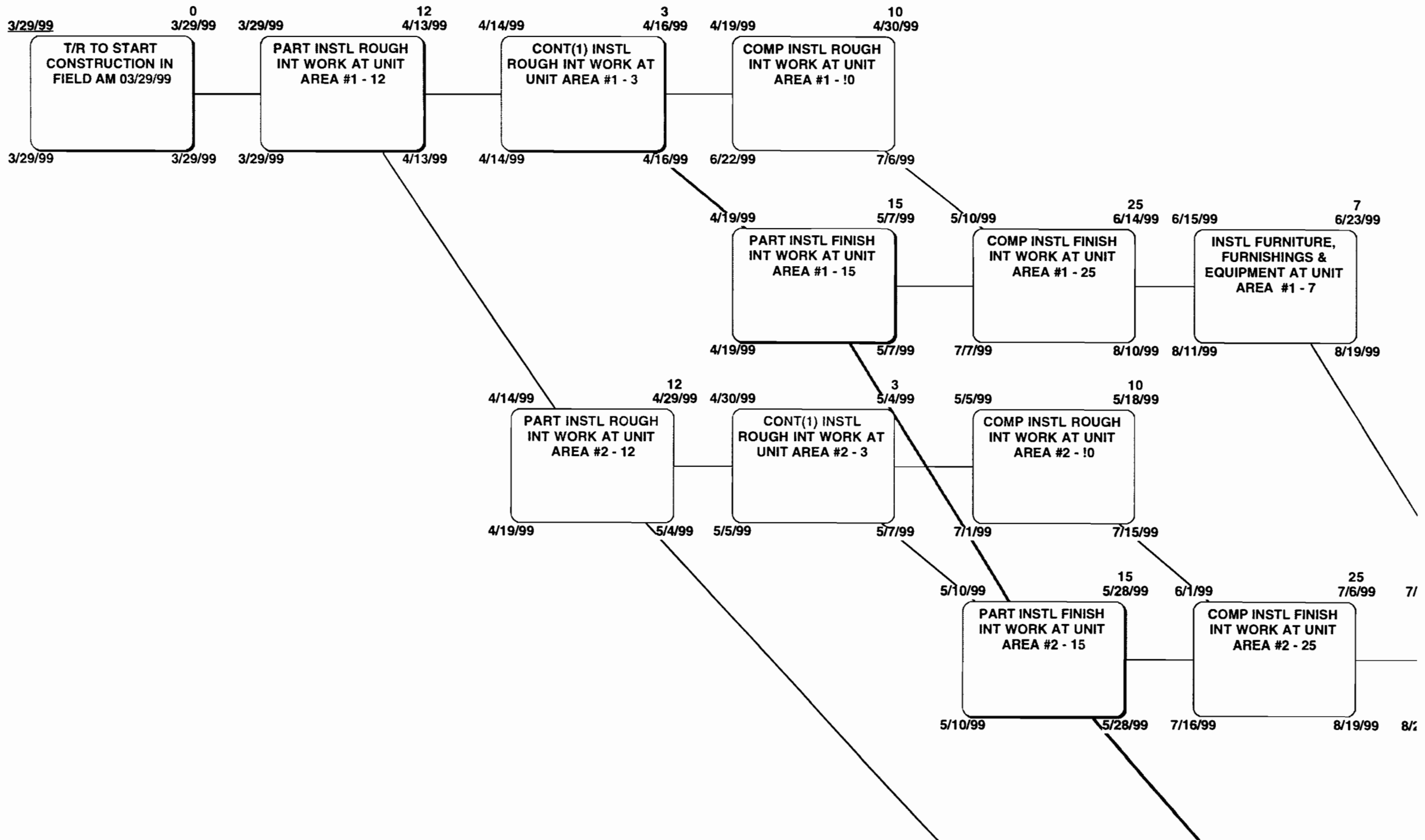
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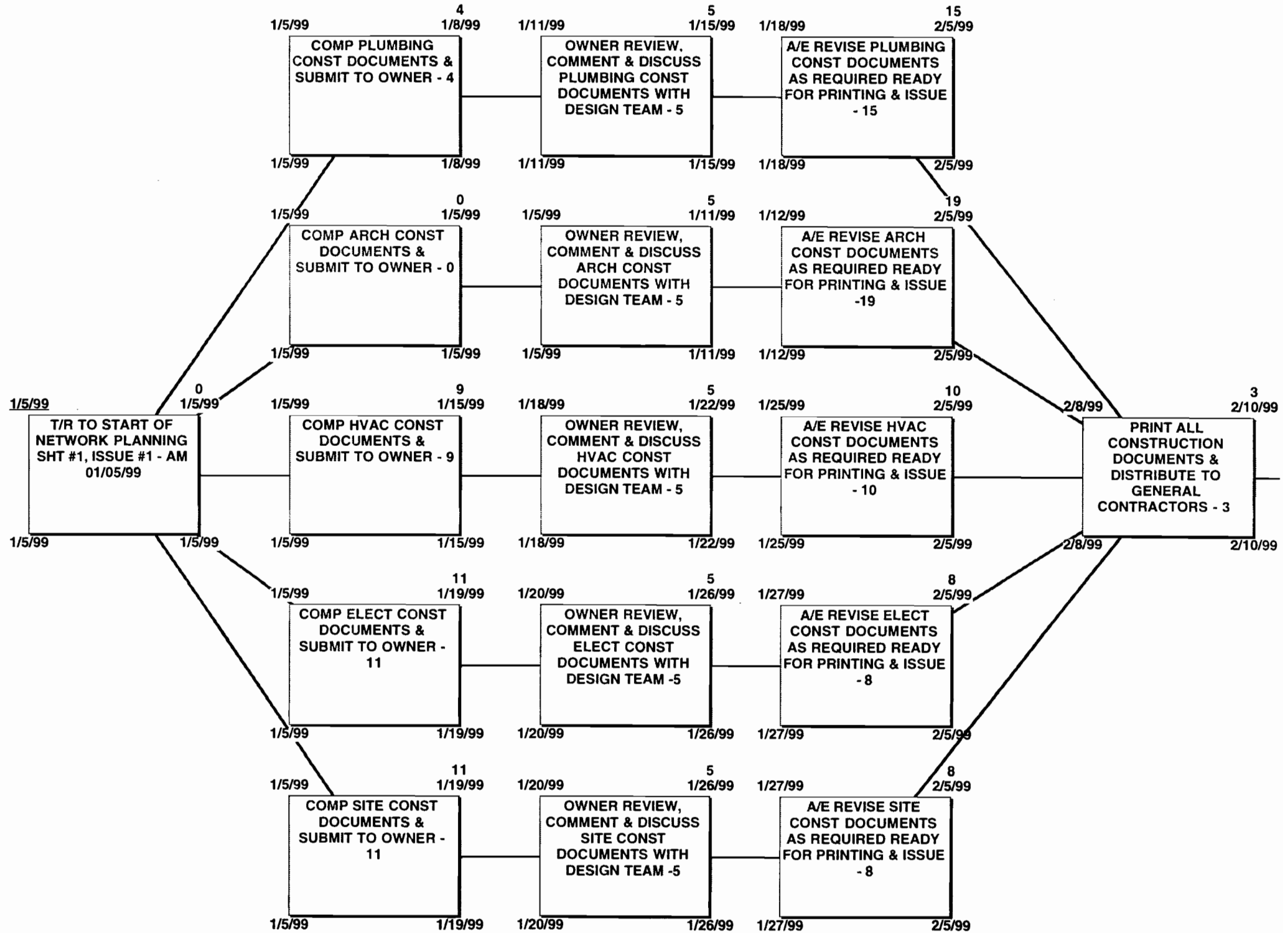
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**NETWORK MODEL FOR GENERAL ELECTRIC
FINANCIAL ASSURANCE
CALL CENTER - Lynchburg, Virginia**

Ralph J. Stephenson, P.E.
Consulting Engineer
323 Hiawatha Drive
Mt. Pleasant, Michigan
48858

**SHEET
#1**





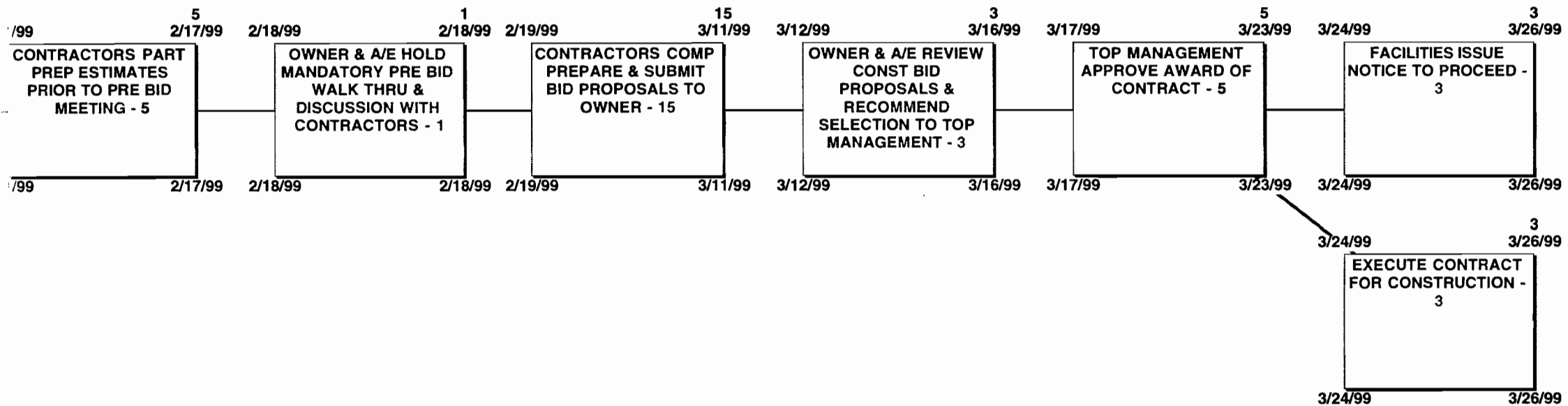
7
7/15/99

ISTL FURNITURE,
FURNISHINGS &
EQUIPMENT AT UNIT
AREA #2 - 7

8/30/99

ELECTRICAL SYSTEMS TO BE REVIEWED

- SECURITY
- WHITE NOISE
- TV SYSTEM
- FIRE CONTROL
- SURVEILLANCE
- VOICE DATA WIRING
- INTERCOM
- PROPRIETARY



4/30/99

12
5/17/99

5/18/99

3
5/20/99

**PART INSTL ROUGH
INT WORK AT UNIT
AREA #3 - 12**

**CONT(1) INSTL
ROUGH INT WORK AT
UNIT AREA #3 - 3**

5/10/99

5/25/99

5/26/99

5/28/99

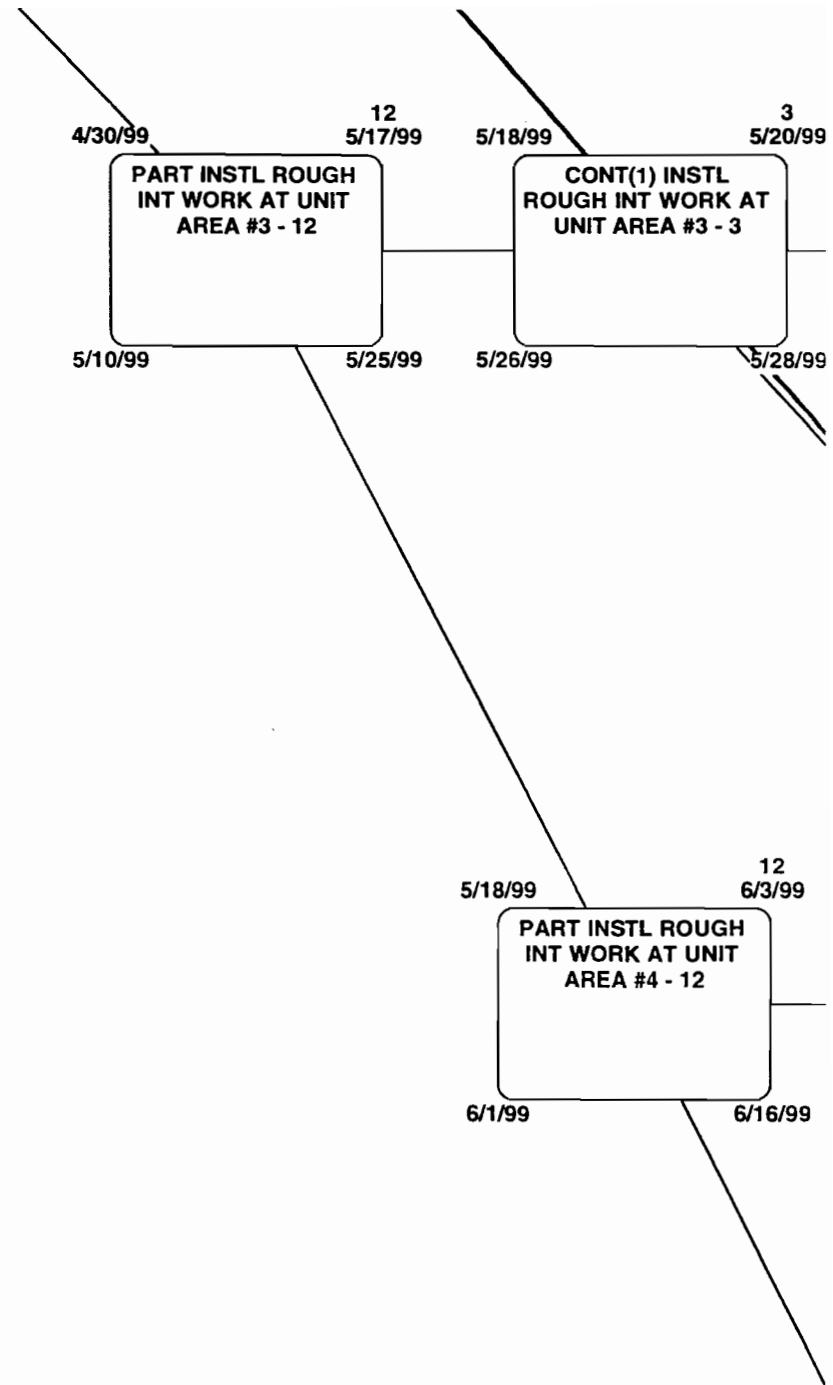
5/18/99

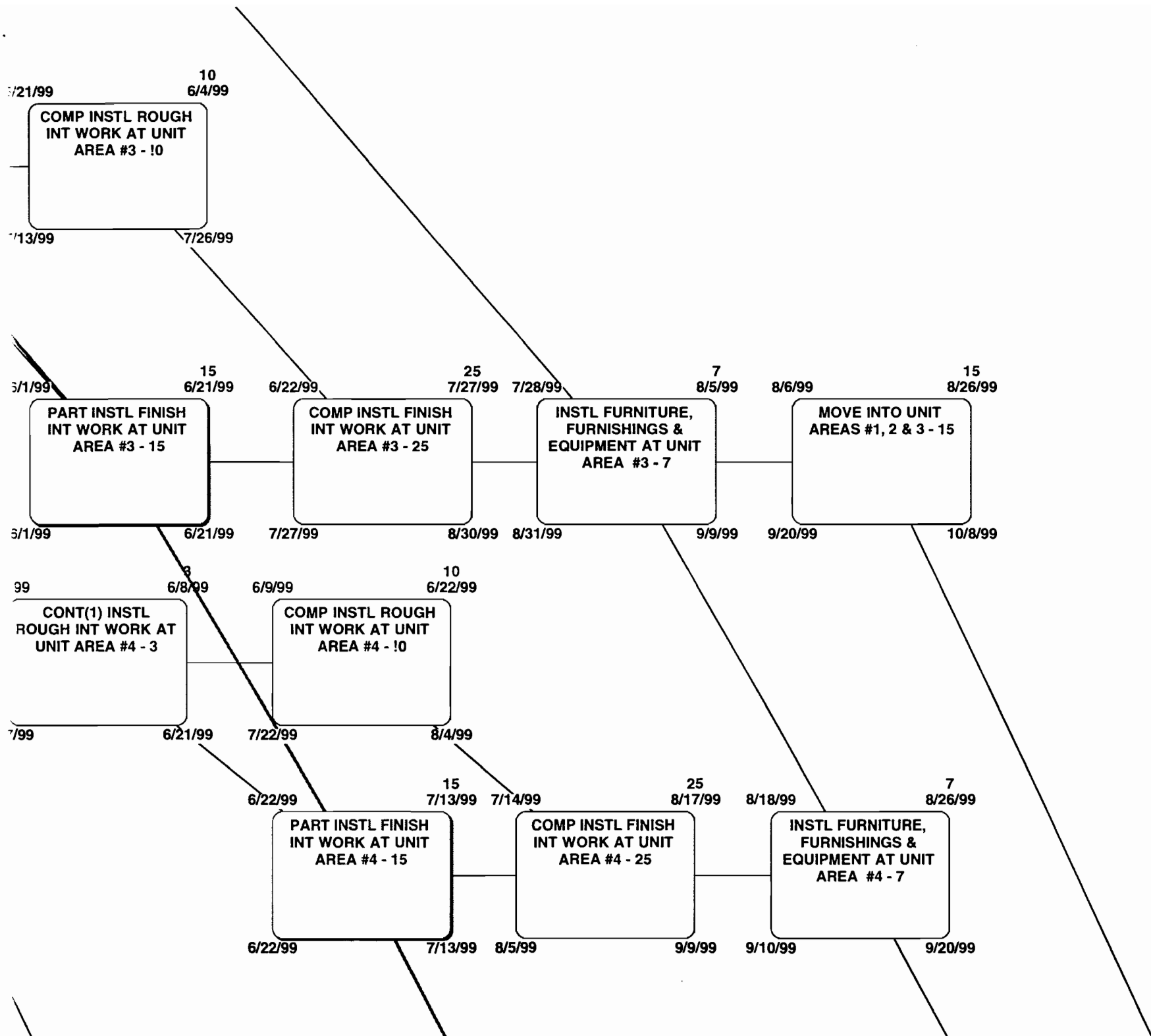
12
6/3/99

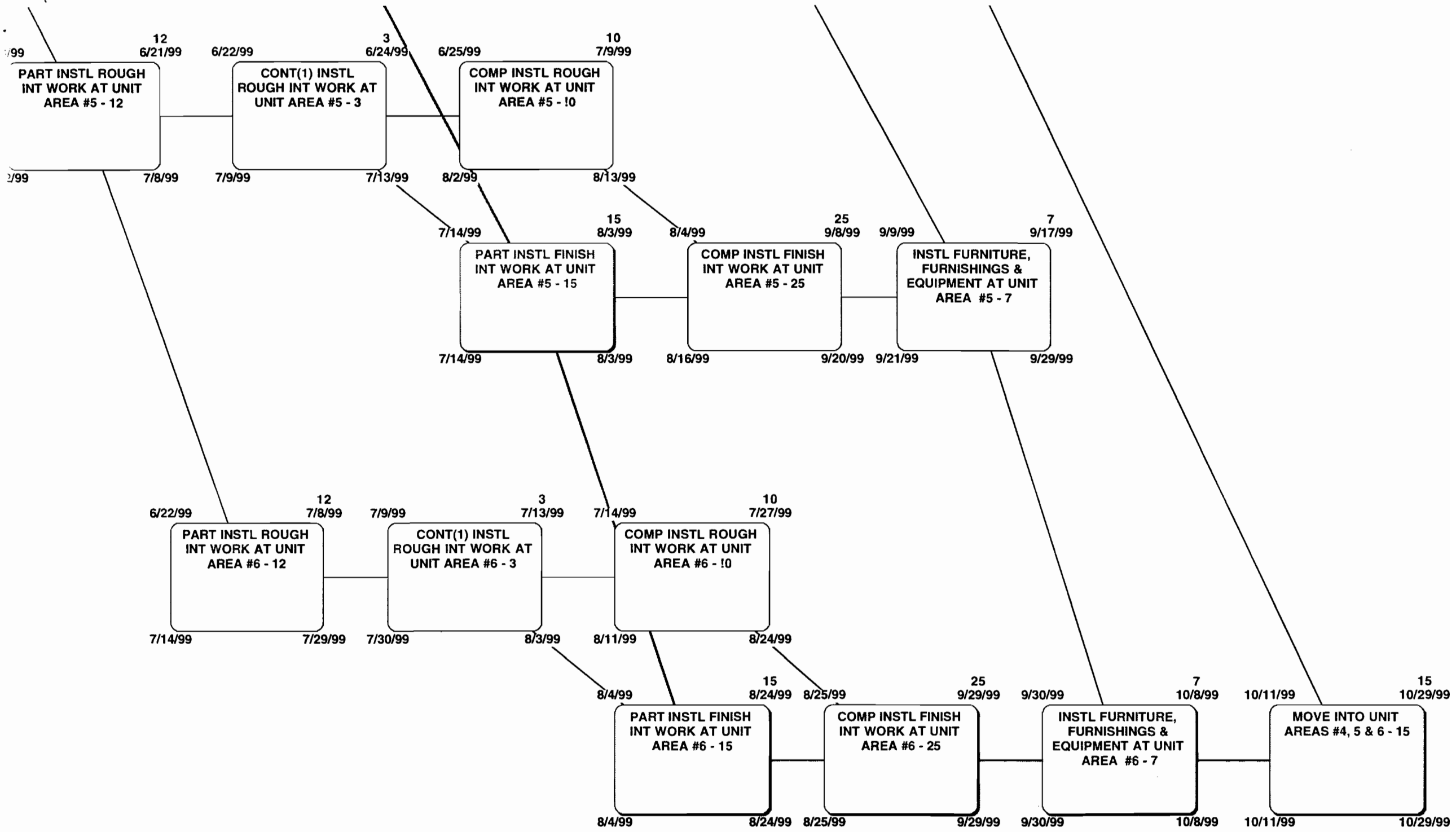
**PART INSTL ROUGH
INT WORK AT UNIT
AREA #4 - 12**

6/1/99

6/16/99







- H. Especially critical items - (lead time substant more than 7 weeks)
1. 02000 - * Check on telephone cable characteristics to buildings - fiber optic?
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GENERAL CONTRACTOR LOG IN & REVIEW	1 + 2 = 3	1 + 1 = 2	1 + 1/2 = 1 1/2
GENERAL CONTRACTOR TRANSMIT TO SUB	3	1	1
TOTALS	24 WD	13 WD	9 WD

Subtitle	Duration
Earliest Start	Earliest Finish
T/R TO START OF NETWORK PLANNING SHT #1. ISSUE #1 - AM 01/05/99	
Latest Start	Latest Finish

ACTIVITY LEGEND

Issue #1 - January 5,
il sht #2 gefa long le

Reserved activity nu

041	046
042	047
043	048
044	049
045	050

lan 00
han ?

EARLY PROCUREMENT AND EARLY ACTION ITEMS

**NETWORK MODEL FOR GENERAL
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