Community Resources
Ferris State at Northwestern Michigan College

This compilation of resources is not intended to be a full and complete list of services that may be available to you in the Traverse City area. Many of the organizations listed here were taken from free community service publications. The Ferris State University has no fiscal or referral arrangement with any third-party organizations listed.

Title IX (Sexual Assault) Compliance

Ferris State Title IX Coordinator – All Campus Locations
Title IX (Sexual Assault) Compliance
Ferris State University Title IX Coordinator
Kaitlin Zies, Title IX Coordinator
KaitlinZies@ferris.edu
(231) 591-2088
www.ferris.edu/title-ix

Northwestern Michigan College Title IX Coordinator
Troy Kierczynski, Title IX Coordinator
sexual-misconduct@nmc.edu
(231) 995-1147
https://www.nmc.edu/student-services/personal-counseling/campus-save-act.html

Public Safety/Law Enforcement

Ferris Department of Public Safety
John Allen, Director of Public Safety
1319 Cramer Circle, Big Rapids, MI 49307
Emergencies: Dial 911
Non-Emergency Contact: (231) 591-5000
Campus Crime Hotline: (231) 591-5900
www.ferris.edu/htmls/othersrv/campussafety

Northwestern Michigan College Campus Safety and Security
Jim White, Assistant Director of Campus Safety and Security
jwhite@nmc.edu
West Hall Innovation Center, Main Campus
1701 E. Front St., Traverse City, MI 49686
Emergencies: Dial 911
Phone: (231) 995-1111
Confidential Tip Line: (231) 995-1116
https://www.nmc.edu/student-services/campus-safety/index.html

Traverse City Police Department
851 Woodmere Avenue, Traverse City, MI 49686
Emergencies: Dial 911
Non-Emergencies: (231) 922-4550
Office: (231) 955-5150
http://www.traversecitymi.gov/police.asp

Grand Traverse County Sheriff’s Department
851 Woodmere Avenue, Traverse City, MI 49686
Emergencies: Dial 911
Non-Emergency Services: (231) 922-4550
Phone: (231) 995-5000
http://www.co.grand-traverse.mi.us/766/Sheriffs-Office

Food/Nutritional Support

United Way of Northwest Michigan
202 E. Grandview Parkway, Traverse City, MI 49684
(231) 947-3200 or Dial 2-1-1
https://www.unitedwaynwmi.org/

The Salvation Army – Traverse City
1239 Barlow, Traverse City, MI 49686
(231) 946-4644
https://centralusa.salvationarmy.org/TraverseCity/

Father Fred Foundation
826 Hastings, Traverse City, MI 49686
(231) 947-2055
https://www.fatherfred.org/

Resurrection Life Church
2586 Crossing Circle, Traverse City, MI 49686
(231) 943-0450
https://www.getreallife.info/mfp/

Bayview Wesleyan Family Life Center
720 Wayne St., Traverse City, MI 49684
(231) 947-3792
https://www.bayviewchurch.net/communitymeals

Central United Methodist Church
222 Cass St., Traverse City, MI 49684
(231) 946-5191
https://www.tccentralumc.org/community/

Faith Reformed Church
1139 E. Front Street, Traverse City, MI 49686
(231) 947-7082
http://frctc.org/
Goodwill Northern Michigan
https://www.goodwillnmi.org/
Provides a comprehensive listing of a variety of services.

Housing/Shelter

United Way of Northwest Michigan
202 E. Grandview Parkway, Traverse City, MI 49684
(231) 947-3200 or Dial 2-1-1
https://www.unitedwaynwmi.org/

The Salvation Army – Traverse City
1239 Barlow, Traverse City, MI 49686
(231) 946-4644
https://centralusa.salvationarmy.org/TraverseCity/

Safe Harbor
517 Wellington St., Traverse City, MI 49686
(844) 900-0500
https://www.gtsafeharbor.org/

Northwest Michigan Community Action Agency
3963 Three Mile Road, Traverse City, MI 49686
(231) 947-3780
https://www.nmcaa.net/

Goodwill Northern Michigan
https://www.goodwillnmi.org/
Provides a comprehensive listing of a variety of services.

Legal/Social Support

United Way of Northwest Michigan
202 E. Grandview Parkway, Traverse City, MI 49684
(231) 947-3200 or Dial 2-1-1
https://www.unitedwaynwmi.org/

Third Level Crisis Intervention Center
3785 Veterans Dr, Traverse City, MI 49684
Crisis Line: (231) 922-4800
(231) 946-8975
www.thirdlevel.org

Legal Services of Northern Michigan
221 Garland Street, Suite H, Traverse City, MI 49684
(231) 941-0771 or (888) 941-9599
Medical Care/Hospitals/Urgent Care

Birkam Health Center & Pharmacy-FSU
1019 Campus Drive, Big Rapids, MI 49307
(231) 591-2614
https://ferris.edu/HTMLS/studentlife/HCenter/
The Birkam Health Center staff wishes to welcome students and families to the Health Center website. Ferris students and their families are eligible for medical care including evaluation and treatment for illness and injury anytime during the entire calendar year. Patients are seen on a walk-in and by appointment basis.

Northwestern Michigan College - Student Health Services
Biederman Building 106, Main Campus
1701 East Front Street, Traverse City, MI 49686
(231) 995-1255
https://www.nmc.edu/student-services/health-services/

Grand Traverse County Health Department
2600 Lafranier Road, Traverse City, MI 49686
(231) 995-6111
http://www.gtchd.org/498/Health-Dept

Benzie-Leelanau District Health Department - Leelanau
7401 East Duck Lake Road, Ste. 100, Lake Leelanau, MI 49653
(231) 256-0200
http://www.bldhd.org/

Benzie-Leelanau District Health Department - Benzie
6051 Frankford Hwy., Ste. 100, Benzonia, MI 49616
(231) 882-4409
http://www.bldhd.org/

Traverse Health Clinic
1719 S. Garfield Ave., Traverse City, MI 49686
(231) 935-0799
https://www.traversehealthclinic.org/

Munson Medical Center
1105 Sixth Street, Traverse City, MI 49684
Emergencies: 911
(231) 935-5000
https://www.munsonhealthcare.org/munson-medical-center/munson-medical-home
**Munson - Urgent Care Walk-In Service**
550 Munson Avenue, Traverse City, MI 49686
Emergencies: 911
(231) 935-8686
https://www.munsonhealthcare.org/services/emergency-medical-services/

**MedNow – Non-Emergency Medical**
(844) 322-7374
https://www.spectrumhealth.org/app/video-visits
Video visits cost no more than $45 and may be fully covered by your insurance plan!

**Medical Care - Family Planning**

**Walker Health Center – Planned Parenthood**
1135 E. Eighth St., Traverse City, MI 49686
(231) 929-1844
https://www.plannedparenthood.org/

**Pregnancy Care Center**
121 South Garfield, Suite C, Traverse City, MI 49686
(231) 929-3488
https://www.pregnancycarecentertc.org/

**Child and Family Services of Northwestern Michigan**
3785 Veterans Drive, Traverse City, MI 49684
Crisis Line: (231) 922-4800
(231) 946-8975
https://www.cfsnwmi.org/

**Grand Traverse County Health Department**
2600 Lafranier Road, Traverse City, MI 49686
(231) 995-6111
http://www.gtchd.org/498/Health-Dept

**Benzie-Leelanau District Health Department - Leelanau**
7401 East Duck Lake Road, Ste. 100, Lake Leelanau, MI 49653
(231) 256-0200
http://www.blhd.org/

**Benzie-Leelanau District Health Department - Benzie**
6051 Frankford Hwy., Ste. 100, Benzonia, MI 49616
(231) 882-4409
http://www.blhd.org/

**Mental Health/Counseling**
The Counseling Center staff builds on the foundation that personal counseling is a therapeutic and educational experience for students in their personal and academic growth. The Counseling Center also assists students who are experiencing more serious forms of stress and disruption to their normal functioning by utilizing a variety of therapeutic interventions. Prevention and educational aspects of a healthy lifestyle are emphasized throughout the counseling process as well as through programs targeted at significant topics for students.

**United Way of Northwest Michigan**  
202 E. Grandview Parkway, Traverse City, MI 49684  
(231) 947-3200 or Dial 2-1-1  
[https://www.unitedwaynwmi.org/](https://www.unitedwaynwmi.org/)

**Northern Lakes Community Mental Health Authority**  
105 Health Street, Suite A, Traverse City, MI 49684  
24-Hour Crisis Line: (833) 295-0616  
(231) 922-4850  
[https://www.northernlakescmh.org/](https://www.northernlakescmh.org/)

**Pine Rest - Christian Mental Health Services**  
1050 Silver Drive, Traverse City, MI 49684  
24-Hour Helpline: (800) 678-5500  
(231) 947-2255  
[https://www.pinerest.org/locations/northern-michigan/traverse-city/](https://www.pinerest.org/locations/northern-michigan/traverse-city/)

**Mindful Life Practice**  
221 Garland St., Traverse City, MI 49684  
(231) 486-0805  

**Third Level Crisis Center**  
3785 Veterans Dr., Traverse City, MI 49684  
Crisis Line: (231) 922-4800  
(231) 946-8975  
[https://www.cfsnwmi.org/](https://www.cfsnwmi.org/)

**Mental Wellness Counseling**  
1844 Oak Hollow Dr., Suite B, Traverse City, MI 49686  
(231) 714-0282  
[https://www.mentalwellnesscounseling.com/](https://www.mentalwellnesscounseling.com/)

**Set Forth Counseling**  
810 Cottageview Drive, Suite 101, Traverse City, MI 49684  
(231) 944-0314  
[https://setforthcounseling.com/](https://setforthcounseling.com/)
**Goodwill Northern Michigan**  
https://www.goodwillnmi.org/  
Provides a comprehensive listing of a variety of services.

**Substance Abuse**

**United Way of Northwest Michigan**  
202 E. Grandview Parkway, Traverse City, MI 49684  
(231) 947-3200 or Dial 2-1-1  
https://www.unitedwaynwm.org/

**Alcoholics Anonymous**  
3291 Racquet Club Drive, Suite B, Traverse City, MI 49684  
24-Hour Helpline: (231) 946-8823  
http://district11-aa.org/

**Narcotics Anonymous (NA)**  
(877) 338-1188  
https://www.na.org/

**Northern Lakes Community Mental Health Authority**  
105 Health Street, Suite A, Traverse City, MI 49684  
24-Hour Crisis Line: (833) 295-0616  
(231) 922-4850  
https://www.northernlakescmh.org/

**Third Level Crisis Center**  
3785 Veterans Dr., Traverse City, MI 49684  
Crisis Line: (231) 922-4800  
(231) 946-8975  
https://www.cfsnwmi.org/

**Catholic Human Services**  
1000 Hastings, Traverse City, MI 49686  
(231) 947-8110  
http://www.catholichumanservices.org/

**Goodwill Northern Michigan**  
https://www.goodwillnmi.org/  
Provides a comprehensive listing of a variety of services.

**Sexual Assault/Domestic Violence/Harassment**

**United Way of Northwest Michigan**  
202 E. Grandview Parkway, Traverse City, MI 49684  
(231) 947-3200 or Dial 2-1-1
Women’s Resource Center
720 South Elmwood Avenue, Suite 2, Traverse City, MI 49684
24-hour Crisis Line: (800) 554-4972
(231) 941-1210
http://www.womensresourcecenter.org/

National Domestic Violence Hotline
(800) 779-7233
https://www.thehotline.org/

National Sexual Assault Hotline
(800) 656-4673
https://www.rainn.org/about-national-sexual-assault-telephone-hotline

Third Level Crisis Center
3785 Veterans Dr., Traverse City, MI 49684
Crisis Line: (231) 922-4800
(231) 946-8975
https://www.cfsnwmi.org/

Women’s Information Services, Inc. (WISE)
24 Hour Sexual Violence Crisis Hotline: (800) 374-9473
https://wiseagainstviolence.org/

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