Community Resources
Ferris State at Muskegon Community College

This compilation of resources is not intended to be a full and complete list of services that may be available to you in the Muskegon area. Many of the organizations listed here were taken from free community service publications. The Ferris State University has no fiscal or referral arrangement with any third-party organizations listed.

Title IX (Sexual Assault) Compliance

Ferris State Title IX Coordinator – All Campus Locations
Title IX (Sexual Assault) Compliance
Ferris State University Title IX Coordinator
Kaitlin Zies, Title IX Coordinator
KaitlinZies@ferris.edu
(231) 591-2088
www.ferris.edu/title-ix

Muskegon Community College Title IX
Jason Cooper, Director of Compliance and Title IX Coordinator
Jason.cooper@muskegoncc.edu
(231) 777-0690
Kristine Anderson, Executive Director of Human Resources
human.resources@muskegoncc.edu
211 S. Quarterline Road (Room 400), Muskegon, MI 49442
(231) 777-0447

Public Safety/Law Enforcement

Ferris Department of Public Safety
John Allen, Director of Public Safety
1319 Cramer Circle, Big Rapids, MI 49307
Non-Emergency Contact: (231) 591-5000
Campus Crime Hotline: (231) 591-5900
https://www.ferris.edu/HTMLS/othersrv/campussafety/

Muskegon Community College Security
(231) 777-0545 or (231) 557-5648
Evening Coordinator: (231) 343-4154
Physical Plant Director: (231) 740-2572
https://www.muskegoncc.edu/compliance/campus-safety-information-and-resources/

City of Muskegon Police Department
980 Jefferson Street, Muskegon, MI 49440
Main Desk: (231) 724-6750
Silent Observer Tip Line: (231) 722-7463

**Food/Nutritional Support**

**United Way of the Lakeshore**
31 East Clay Ave., Muskegon, MI 49442
(231) 722-3134 or Dial 2-1-1
https://www.unitedwaylakeshore.org/

**Salvation Army**
1221 Shonat, Muskegon, MI 49442
(231) 773-3284
https://centralusa.salvationarmy.org/Muskegon/

**Muskegon Food Pantry**
1095 Third Street, Suite #10, Muskegon, MI 49441
(231) 727-6000

**Freddie Townsend Action Center**
313 Jackson Ave., Muskegon, MI 49442
(231) 722-7608

**Catholic Charities of West Michigan**
1095 Third Street, Muskegon, MI 49442
(231) 726-5341

**Love INC**
2735 E. Apple Ave., Muskegon, MI 49442
(231) 773-3448
https://loveincofmuskegon.com/

**Department of Human Services**
2700 Baker St., Muskegon Hts., MI 49444
(231) 733-3700
https://www.michigan.gov/mdhhs/

**Housing/Shelter**

**United Way of the Lakeshore**
31 East Clay Ave., Muskegon, MI 49442
(231) 722-3134 or Dial 2-1-1
https://www.unitedwaylakeshore.org/

**Salvation Army**
1221 Shonat, Muskegon, MI 49442
Muskegon Rescue Mission
2735 E Apple Ave Ste D, Muskegon, MI 49442
(231) 727-6090
https://muskegonmission.org/

Family Promise of the Lakeshore
2160 Crozier Avenue, Muskegon, MI 49441
(231) 747-8855
http://www.fp-lakeshore.org/

Department of Human Services
2700 Baker St., Muskegon Hts., MI 49444
(231) 733-3700
https://www.michigan.gov/mdhhs/

Legal/Social Support

United Way of the Lakeshore
31 East Clay Ave., Muskegon, MI 49442
(231) 722-3134 or Dial 2-1-1
https://www.unitedwaylakeshore.org/

Legal Aid of Western Michigan
450 Morris Ave., Suite #104, Muskegon, MI 49440
(231) 726-4887
https://www.lawestmi.org/

Department of Human Services
2700 Baker St., Muskegon Hts., MI 49444
(231) 733-3700
https://www.michigan.gov/mdhhs/

Arc
601 Terrace Street, Suite 101, Muskegon, MI 49440
(231) 777-2006
www.arcmuskegon.org

Medical Care/Hospitals/Urgent Care

Birkam Health Center & Pharmacy-FSU
1019 Campus Drive, Big Rapids, MI 49307
(231) 591-2614
http://www.ferris.edu/htmls/studentlife/HCenter/
The Birkam Health Center staff wishes to welcome students and families to the Health Center website. Ferris students and their families are eligible for medical care including evaluation and treatment for illness and injury anytime during the entire calendar year. Patients are seen on a walk-in and by appointment basis.

**Mercy Health Mercy Campus**
1500 E. Sherman Blvd., Muskegon, MI 49444  
(231) 672-2000  
https://www.mercyhealth.com/location/329_Mercy_Health_Mercy_Campus

**Muskegon County Health Departments**
209 E. Apple Ave., Muskegon, MI 49442  
(231) 724-6246  
https://www.co.muskegon.mi.us/793/Public-Health

**Mercy Health Urgent Care - North Muskegon**
2006 Holton Rd., Muskegon, MI 49445  
(231) 672-3333  
https://www.mercyhealth.com/location/3534_mercy_health_urgent_care_north_muskegon

**MedNow – Non Emergency Medical**
(844) 322-7374  
https://www.spectrumhealth.org/app/video-visits  
Video visits cost no more than $45 and may be fully covered by your insurance plan!

**Medical Care - Family Planning**

**Muskegon Pregnancy Services**
1775 Wells Ave., Muskegon, MI 49442  
(231) 726-2677  
https://muskegonpregnancyservices.org/

**Love INC (Baby Pantry)**
2735 E. Apple Ave., Muskegon, MI 49442  
(231) 773-3448  
https://loveincofmuskegon.com/

**Mental Health/Counseling**

**Personal Counseling Center-FSU**
1019 Campus Drive, Big Rapids, MI 49307  
(231) 591-5968  
www.ferris.edu/htmls/studentlife/PersonalCounseling/  
The Counseling Center staff builds on the foundation that personal counseling is a therapeutic and educational experience for students in their personal and academic growth. The Counseling Center also assists students who are experiencing more serious forms of stress and disruption to their normal functioning by utilizing a variety of therapeutic interventions. Prevention and educational aspects of a
healthy lifestyle are emphasized throughout the counseling process as well as through programs targeted at significant topics for students.

**United Way of the Lakeshore**
31 East Clay Ave., Muskegon, MI 49442
(231) 722-3134 or Dial 2-1-1
[https://www.unitedwaylakeshore.org/](https://www.unitedwaylakeshore.org/)

**Pathways, Michigan**
565 W. Western Avenue, Muskegon, MI 49440
(231) 672-3201
[https://mchp.org/services-programs/programs/pathways-to-better-health-of-the-lakeshore/](https://mchp.org/services-programs/programs/pathways-to-better-health-of-the-lakeshore/)

**Health West**
376 E. Apple Ave., Muskegon, MI 4942
(231) 724-1111
[https://healthwest.net/](https://healthwest.net/)

**The Shoreline Center**
16925 Ability Way, Grand Haven, MI 49417
(616) 935-7606

**Catholic Charities of West Michigan**
1095 Third Street, Muskegon, MI 49442
(616) 356-6247
[https://ccwestmi.org/what-we-do/counseling-services/](https://ccwestmi.org/what-we-do/counseling-services/)

**Arbor Circle**
1060 W. Norton Ave., Muskegon, MI 49441
(231) 777-2222
[https://arborcircle.org/](https://arborcircle.org/)

**Substance Abuse**

**United Way of the Lakeshore**
31 East Clay Ave., Muskegon, MI 49442
(231) 722-3134 or Dial 2-1-1
[https://www.unitedwaylakeshore.org/](https://www.unitedwaylakeshore.org/)

**Alcoholics' Anonymous**
(231) 288-5238 (Muskegon)
(616) 847-7959 (Grand Haven)
[http://www.wm6aa.org/meetings.htm](http://www.wm6aa.org/meetings.htm)

**Narcotics Anonymous (NA)**
(877) 338-1188
Muskegon County Health Departments
209 E. Apple Ave., Muskegon, MI 49442
(231) 724-6350
https://www.co.muskegon.mi.us/793/Public-Health

Eastside Outpatient Services
445 East Sherman Blvd., Muskegon Hts., MI 49444
(231) 739-4359
www.eastsidesac.com

Recovery Cooperative of Muskegon
1122 S Getty St, Muskegon, MI 49442
(231) 722-3741

Arbor Circle
1060 W. Norton Ave., Muskegon, MI 49441
(231) 777-2222
https://arborcircle.org/

Sexual Assault/Domestic Violence/Harassment

United Way of the Lakeshore
31 East Clay Ave., Muskegon, MI 49442
(231) 722-3134 or Dial 2-1-1
https://www.unitedwaylakeshore.org/

Every Woman’s Place
1221 W. Laketon Avenue, Muskegon, MI 49441
(231) 759-7909
24-Hour Crisis Hotline: (231) 722-3333
www.everywomansplace.org

National Domestic Violence Hotline
(800) 779-7233
https://www.thehotline.org/

National Sexual Assault Hotline
(800) 656-4673
https://www.rainn.org/about-national-sexual-assault-telephone-hotline

YWCA of West Central Michigan
25 Sheldon SE, Grand Rapids, MI 49503
Crisis Hotline: (616) 454-9922
(616) 459-4681
www.ywcawcmi.org
Women's Information Service, Inc. (WISE)
24 Hour Sexual Violence Crisis Hotline: (800) 374-9473
https://wiseagainstviolence.org/

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