

## **Community Resources**

### **Ferris State at Muskegon Community College**

This compilation of resources is not intended to be a full and complete list of services that may be available to you in the Muskegon area. Many of the organizations listed here were taken from free community service publications. The Ferris State University has no fiscal or referral arrangement with any third-party organizations listed.

#### **Title IX (Sexual Assault) Compliance**

##### **Ferris State Title IX Coordinator – All Campus Locations**

##### **Title IX (Sexual Assault) Compliance**

Ferris State University Title IX Coordinator

Kaitlin Zies, Title IX Coordinator

[KaitlinZies@ferris.edu](mailto:KaitlinZies@ferris.edu)

(231) 591-2088

[www.ferris.edu/title-ix](http://www.ferris.edu/title-ix)

##### **Muskegon Community College Title IX**

Jason Cooper, Director of Compliance and Title IX Coordinator

[Jason.cooper@muskegoncc.edu](mailto:Jason.cooper@muskegoncc.edu)

(231) 777-0690

Kristine Anderson, Executive Director of Human Resources

[human.resources@muskegoncc.edu](mailto:human.resources@muskegoncc.edu)

211 S. Quarterline Road (Room 400), Muskegon, MI 49442

(231) 777-0447

<http://www.muskegon-mi.gov/public-safety/muskegon-police/>

#### **Public Safety/Law Enforcement**

##### **Ferris Department of Public Safety**

John Allen, Director of Public Safety

1319 Cramer Circle, Big Rapids, MI 49307

Non-Emergency Contact: (231) 591-5000

Campus Crime Hotline: (231) 591-5900

<https://www.ferris.edu/HTMLS/othersrv/campussafety/>

##### **Muskegon Community College Security**

(231) 777-0545 or (231) 557-5648

Evening Coordinator: (231) 343-4154

Physical Plant Director: (231) 740-2572

<https://www.muskegoncc.edu/compliance/campus-safety-information-and-resources/>

##### **City of Muskegon Police Department**

980 Jefferson Street, Muskegon, MI 49440

Main Desk: (231) 724-6750

Silent Observer Tip Line: (231) 722-7463

<https://www.muskegon-mi.gov/public-safety/muskegon-police/>

## **Food/Nutritional Support**

### **United Way of the Lakeshore**

31 East Clay Ave., Muskegon, MI 49442

(231) 722-3134 or Dial 2-1-1

<https://www.unitedwaylakeshore.org/>

### **Salvation Army**

1221 Shonat, Muskegon, MI 49442

(231) 773-3284

<https://centralusa.salvationarmy.org/Muskegon/>

### **Muskegon Food Pantry**

1095 Third Street, Suite #10, Muskegon, MI 49441

(231) 727-6000

### **Freddie Townsend Action Center**

313 Jackson Ave., Muskegon, MI 49442

(231) 722-7608

### **Catholic Charities of West Michigan**

1095 Third Street, Muskegon, MI 49442

(231) 726-5341

<https://ccwestmi.org/what-we-do/food-pantry-programs/food-pantry/>

### **Love INC**

2735 E. Apple Ave., Muskegon, MI 49442

(231) 773-3448

<https://loveincfomuskegon.com/>

### **Department of Human Services**

2700 Baker St., Muskegon Hts., MI 49444

(231) 733-3700

<https://www.michigan.gov/mdhhs/>

## **Housing/Shelter**

### **United Way of the Lakeshore**

31 East Clay Ave., Muskegon, MI 49442

(231) 722-3134 or Dial 2-1-1

<https://www.unitedwaylakeshore.org/>

### **Salvation Army**

1221 Shonat, Muskegon, MI 49442

(231) 773-3284

<https://centralusa.salvationarmy.org/Muskegon/>

**Muskegon Rescue Mission**

2735 E Apple Ave Ste D, Muskegon, MI 49442

(231) 727-6090

<https://muskegonmission.org/>

**Family Promise of the Lakeshore**

2160 Crozier Avenue, Muskegon, MI 49441

(231) 747-8855

<http://www.fp-lakeshore.org/>

**Department of Human Services**

2700 Baker St., Muskegon Hts., MI 49444

(231) 733-3700

<https://www.michigan.gov/mdhhs/>

**Legal/Social Support**

**United Way of the Lakeshore**

31 East Clay Ave., Muskegon, MI 49442

(231) 722-3134 or Dial 2-1-1

<https://www.unitedwaylakeshore.org/>

**Legal Aid of Western Michigan**

450 Morris Ave., Suite #104, Muskegon, MI 49440

(231) 726-4887

<https://www.lawestmi.org/>

**Department of Human Services**

2700 Baker St., Muskegon Hts., MI 49444

(231) 733-3700

<https://www.michigan.gov/mdhhs/>

**Arc**

601 Terrace Street, Suite 101, Muskegon, MI 49440

(231) 777-2006

[www.arcmuskegon.org](http://www.arcmuskegon.org)

**Medical Care/Hospitals/Urgent Care**

**Birkam Health Center & Pharmacy-FSU**

1019 Campus Drive, Big Rapids, MI 49307

(231) 591-2614

<http://www.ferris.edu/htmls/studentlife/HCenter/>

The Birkam Health Center staff wishes to welcome students and families to the Health Center website. Ferris students and their families are eligible for medical care including evaluation and treatment for illness and injury anytime during the entire calendar year. Patients are seen on a walk-in and by appointment basis.

### **Mercy Health Mercy Campus**

1500 E. Sherman Blvd., Muskegon, MI 49444  
(231) 672-2000

<https://www.mercyhealth.com/location/329> Mercy Health Mercy Campus

### **Muskegon County Health Departments**

209 E. Apple Ave., Muskegon, MI 49442  
(231) 724-6246

<https://www.co.muskegon.mi.us/793/Public-Health>

### **Mercy Health Urgent Care - North Muskegon**

2006 Holton Rd., Muskegon, MI 49445  
(231) 672-3333

<https://www.mercyhealth.com/location/3534> mercy health urgent care north muskegon

### **MedNow – Non Emergency Medical**

(844) 322-7374

<https://www.spectrumhealth.org/app/video-visits>

Video visits cost no more than \$45 and may be fully covered by your insurance plan!

### **Medical Care - Family Planning**

#### **Muskegon Pregnancy Services**

1775 Wells Ave., Muskegon, MI 49442  
(231) 726-2677

<https://muskegonpregnancyservices.org/>

#### **Love INC (Baby Pantry)**

2735 E. Apple Ave., Muskegon, MI 49442  
(231) 773-3448

<https://loveincmuskegon.com/>

### **Mental Health/Counseling**

#### **Personal Counseling Center-FSU**

1019 Campus Drive, Big Rapids, MI 49307  
(231) 591-5968

[www.ferris.edu/htmls/studentlife/PersonalCounseling/](http://www.ferris.edu/htmls/studentlife/PersonalCounseling/)

The Counseling Center staff builds on the foundation that personal counseling is a therapeutic and educational experience for students in their personal and academic growth. The Counseling Center also assists students who are experiencing more serious forms of stress and disruption to their normal functioning by utilizing a variety of therapeutic interventions. Prevention and educational aspects of a

healthy lifestyle are emphasized throughout the counseling process as well as through programs targeted at significant topics for students.

**United Way of the Lakeshore**

31 East Clay Ave., Muskegon, MI 49442  
(231) 722-3134 or Dial 2-1-1  
<https://www.unitedwaylakeshore.org/>

**Pathways, Michigan**

565 W. Western Avenue, Muskegon, MI 49440  
(231) 672-3201  
<https://mchp.org/services-programs/programs/pathways-to-better-health-of-the-lakeshore/>

**Health West**

376 E. Apple Ave., Muskegon, MI 4942  
(231) 724-1111  
<https://healthwest.net/>

**The Shoreline Center**

16925 Ability Way, Grand Haven, MI 49417  
(616) 935-7606  
<http://theshorelinecenter.com/>

**Catholic Charities of West Michigan**

1095 Third Street, Muskegon, MI 49442  
(616) 356-6247  
<https://ccwestmi.org/what-we-do/counseling-services/>

**Arbor Circle**

1060 W. Norton Ave., Muskegon, MI 49441  
(231) 777-2222  
<https://arborcircle.org/>

**Substance Abuse**

**United Way of the Lakeshore**

31 East Clay Ave., Muskegon, MI 49442  
(231) 722-3134 or Dial 2-1-1  
<https://www.unitedwaylakeshore.org/>

**Alcoholics' Anonymous**

(231) 288-5238 (Muskegon)  
(616) 847-7959 (Grand Haven)  
<http://www.wm6aa.org/meetings.htm>

**Narcotics Anonymous (NA)**

(877) 338-1188

<https://www.na.org/>

**Muskegon County Health Departments**

209 E. Apple Ave., Muskegon, MI 49442  
(231) 724-6350

<https://www.co.muskegon.mi.us/793/Public-Health>

**Eastside Outpatient Services**

445 East Sherman Blvd., Muskegon Hts., MI 49444  
(231) 739-4359

[www.eastsidesac.com](http://www.eastsidesac.com)

**Recovery Cooperative of Muskegon**

1122 S Getty St, Muskegon, MI 49442  
(231) 722-3741

**Arbor Circle**

1060 W. Norton Ave., Muskegon, MI 49441  
(231) 777-2222

<https://arborcircle.org/>

**Sexual Assault/Domestic Violence/Harassment**

**United Way of the Lakeshore**

31 East Clay Ave., Muskegon, MI 49442  
(231) 722-3134 or Dial 2-1-1

<https://www.unitedwaylakeshore.org/>

**Every Woman's Place**

1221 W. Laketon Avenue, Muskegon, MI 49441  
(231) 759-7909

24-Hour Crisis Hotline: (231) 722-3333

[www.everywomansplace.org](http://www.everywomansplace.org)

**National Domestic Violence Hotline**

(800) 779-7233

<https://www.thehotline.org/>

**National Sexual Assault Hotline**

(800) 656-4673

<https://www.rainn.org/about-national-sexual-assault-telephone-hotline>

**YWCA of West Central Michigan**

25 Sheldon SE, Grand Rapids, MI 49503  
Crisis Hotline: (616) 454-9922

(616) 459-4681

[www.ywcawcmi.org](http://www.ywcawcmi.org)

**Women's Information Service, Inc. (WISE)**

24 Hour Sexual Violence Crisis Hotline: (800) 374-9473

<https://wiseagainstviolence.org/>

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