Community Resources
Ferris at Grand Rapids Community College

This compilation of resources is not intended to be a full and complete list of services that may be available to you in the Grand Rapids area. Many of the organizations listed here were taken from the Child and Family Resource Council’s *Family Resource Guide*, and other free community service publications. The Ferris State University has no fiscal or referral arrangement with any third-party organizations listed.

**Title IX (Sexual Assault) Compliance**

**Ferris State Title IX Coordinator – All Campus Locations**

Title IX (Sexual Assault) Compliance
Ferris State University Title IX Coordinator
Kaitlin Zies, Title IX Coordinator
KaitlinZies@ferris.edu
(231) 591-2088
www.ferris.edu/title-ix

**Grand Rapids Community College Title IX Coordinator**

Brett Meyer, Title IX Coordinator
Brettmeyer1@grcc.edu
TitleIX@grcc.edu
(616) 234-2120
www.grcc.edu/generalcounsel/titleix

**Public Safety/Law Enforcement**

**Ferris Department of Public Safety**
John Allen, Director of Public Safety
1319 Cramer Circle, Big Rapids, MI 49307
Emergencies: 911
Non-Emergency Contact: (231) 591-5000
Campus Crime Hotline: (231) 591-5900
www.ferris.edu/htmls/othersrv/campussafety

**Grand Rapids Community College Police Department**
Rebecca Whitman, Campus Police Chief
rwhitman@grcc.edu
25 Lyons Street NE, Grand Rapids, MI 49503
Emergency Contact: (616) 234-4911
Non-Emergency Contact: (616) 234-4010
www.grcc.edu/campuspolice

**Grand Rapids Police Department**
1 Monroe Center, NW, Grand Rapids, MI 49503
Emergencies: 911
Non-Emergency: (616) 456-3400

**Silent Observer**: (616) 774-2345 or (866) 774-2345
[www.silentobserver.org](http://www.silentobserver.org)

**Kent County Sheriff**
701 Ball Ave, Grand Rapids, MI 49503
Emergencies: 911
Non-Emergency: (616) 632-6100

**Food/Nutritional Support**

**United Way-First Call for Help**
118 Commerce Ave SW, Grand Rapids, MI 49503
(616) 459-6281 or 211
communications@hwmuw.org
[https://www.hwmuw.org/211](https://www.hwmuw.org/211)

**The Salvation Army-Social Services of Kent County**
1215 E Fulton, Grand Rapids, MI 49503
(616) 459-9468
[https://centralusa.salvationarmy.org/kentcounty](https://centralusa.salvationarmy.org/kentcounty)

**Access of West Michigan**
1700 28th St SE, Grand Rapids, MI 49508
(616) 774-2175
[www.accessofwestmichigan.org](http://www.accessofwestmichigan.org)

**North End Community Ministry**
214 Spencer NE, Grand Rapids, MI 49505
(616) 454-1097

**Downtown Food Pantry**
47 Jefferson Ave. SE, Grand Rapids, MI 49503
(616) 717-5581
[http://westministergr.org/food-pantry](http://westministergr.org/food-pantry)

**Northwest Food Pantry**
1224 Davis Ave. NW, Grand Rapids, MI 49504
(616) 300-5079
[https://nwfoodpantry.org/](https://nwfoodpantry.org/)

**Catholic Charities**
40 Jefferson Ave. SE, Grand Rapids, MI 49503
(616) 456-1443
Housing/Shelter

United Way-First Call for Help
118 Commerce Ave SW, Grand Rapids, MI 49503
(616) 459-6281 or 211
communications@hwmuw.org
https://www.hwmuw.org/211

The Salvation Army-Social Services of Kent County
1215 E Fulton, Grand Rapids, MI 49503
(616) 459-9468
https://centralusa.salvationarmy.org/kentcounty

Catholic Charities
40 Jefferson Ave. SE, Grand Rapids, MI 49503
(616) 456-1443
https://ccwestmi.org/

Dwelling Place
101 Sheldon Blvd SE, Suite 2, Grand Rapids, MI 49503
(616) 454-0928
www.dwellingplacegr.org

Mel Trotter Ministries
225 Commerce Avenue SW, Grand Rapids, MI 49503
(616) 454-8249
https://www.meltrotter.org/

Inner City Christian Federation (ICCF)
415 Franklin St SE, Suite 100, Grand Rapids, MI 49507
(616) 336-9333
https://iccf.org/emergency-housing/

Degage Ministries
144 Division Ave. S, Grand Rapids, MI 49503
(616) 454-1661
http://www.degageministries.org/

Guiding Light
255 Division Ave. S, Grand Rapids, MI 49503
(616) 451-0236
https://guidinglightworks.org/

Grand Rapids Housing Commission
1420 Fuller Ave SE, Grand Rapids, MI 49507
(616) 235-2600
www.grhousing.org

**Resume/Job Placement Services**

Ferris State University Career Center  
805 Campus Drive, Big Rapids, MI 49307  
(231) 591-2685  
CLACS@ferris.edu  
www.ferris.edu/clacs

**Legal/Social Support**

United Way-First Call for Help  
118 Commerce Ave SW, Grand Rapids, MI 49503  
(616) 459-6281 or 211  
communications@hwmuw.org  
https://www.hwmuw.org/211

Legal Aid of West Michigan  
25 Division Ave S, Ste 300, Grand Rapids, MI 49503  
(616) 774-0672  
https://lawestmi.org/

Legal Assistance Center  
180 Ottawa Ave NW, Suite 5100, Grand Rapids, MI 49503  
(616) 632-6000  
www.legalassistancecenter.org

Baxter Community Center  
935 Baxter SE, Grand Rapids, MI 49506  
(616) 456-8593  
www.wearebaxter.org

GROW (Grand Rapids Opportunities for Women)  
25 Sheldon Ave SE, Suite 210, Grand Rapids, MI 49503  
(616) 458-3404  
info2@growbusiness.org  
www.growbusiness.org

Hispanic Center of Western Michigan  
1204 Grandville Ave SW, Grand Rapids, MI 49503  
(616) 742-0200  
www.hispanic-center.org

Grand Rapids Urban League  
745 Eastern Ave SE, Grand Rapids, MI 49503
Medical Care/Hospitals/Urgent Care

Spectrum Health-Butterworth Campus
100 Michigan St, NE, Grand Rapids, MI 49503
(616) 391-1774

Spectrum Health-Blodgett Campus
1840 Wealthy St SE, Grand Rapids, MI 49506
(616) 774-7444
Emergency Line: (616) 774-7740

Mercy Health-Saint Mary’s Hospital
200 Jefferson Ave SE, Grand Rapids, MI 49503
(616) 685-5000
https://www.mercyhealth.com/location/20_Mercy_Health_Saint_Marys

MedNow – Non-Emergency Medical
(844) 322-7374
https://www.spectrumhealth.org/app/video-visits

Video visits cost no more than $45 and may be fully covered by your insurance plan!

Alpine Urgent Care (Spectrum)
2332 Alpine Ave NW, Grand Rapids, MI 49544
(616) 391-6220

East Beltline Urgent Care (Spectrum)
2750 East Beltline NE, Grand Rapids, MI 49525
(616) 391-6230

Medical Care - Family Planning

Kent County Health Department
700 Fuller Avenue NE, Grand Rapids, MI 49503
(616) 632-7100
www.accesskent.com/health

Cherry Street Health Services
550 Cherry St. SE, Grand Rapids, MI 49503
(616) 235-7272
www.cherryhealth.com

Health Intervention Services
15 Andre St SE, Grand Rapids, MI 49507
(616) 475-8446
Planned Parenthood-Irwin/Martin Health Center  
425 Cherry St SE, Grand Rapids, MI 49503  
(616) 459-3101  
www.plannedparenthood.org

Health Net of West Michigan  
620 Century Ave SW, Suite 210, Grand Rapids, MI 49503  
(616) 726-8204  
www.healthnetwm.org

Pregnancy Resource Center  
415 Cherry Street SE, Grand Rapids, MI 49503  
(616) 319-2281  
www.prcgr.org

Mental Health/Counseling

Personal Counseling Center-FSU  
1019 Campus Drive, Big Rapids, MI 49307  
(231) 591-5968  
www.ferris.edu/htmls/studentlife/PersonalCounseling

The Counseling Center staff builds on the foundation that personal counseling is a therapeutic and educational experience for students in their personal and academic growth. The Counseling Center also assists students who are experiencing more serious forms of stress and disruption to their normal functioning by utilizing a variety of therapeutic interventions. Prevention and educational aspects of a healthy lifestyle are emphasized throughout the counseling process as well as through programs targeted at significant topics for students.

United Way-First Call for Help  
118 Commerce Ave SW, Grand Rapids, MI 49503  
(616) 459-6281 or 211  
communications@hwmuw.org  
https://www.hwmuw.org/211

Pine Rest Urgent Care  
300 68th Street SE, Building E, Entrance E1, Grand Rapids, MI 49548  
(616) 455-9200  
https://www.pinerest.org/services/psychiatric-urgent-care-center/

Network 180  
790 Fuller Ave NE, Grand Rapids, MI 49503  
(616) 336-3909  
www.network180.org

Arbor Circle  
1115 Ball Ave NE, Grand Rapids, MI 49505
(616) 456-6571  
info@arborcircle.org  
www.arborcircle.org

**Men’s Resource Center**  
534 Fountain St NE, Grand Rapids, MI 49503  
(616) 456-1178  
www.menscenter.org

**Fountain Hill Center**  
534 Fountain St NE, Grand Rapids, MI 49503  
(616) 456-1178  
www.fountainhillcenter.org

**Thriveworks**  
710 Kenmoor Ave SE, Suite 100, Grand Rapids Township, MI 49546  
(616) 425-2176  
www.thriveworks.com

**YWCA of West Michigan**  
25 Sheldon SE, Grand Rapids, MI 49503  
Crisis Hotline: (616) 454-9922  
(616) 459-4681  
www.ywcawcmi.org

**National Suicide Prevention Lifeline**  
(800) 273-8255  
https://suicidepreventionlifeline.org/

**Veterans Crisis Line**  
(800) 273-8255

**LGBT National Hotline**  
(888) 843-4564

**Catholic Charities**  
40 Jefferson Ave. SE, Grand Rapids, MI 49503  
(616) 456-1443  
https://ccwestmi.org/

**Substance Abuse**

**United Way-First Call for Help**  
118 Commerce Ave SW, Grand Rapids, MI 49503  
(616) 459-6281 or 211  
communications@hwmuw.org  
https://www.hwmuw.org/211
Guiding Light
255 Division Ave. S, Grand Rapids, MI 49503
(616) 451-0236
https://guidinglightworks.org/

Alcoholics’ Anonymous
(616) 913-9149
https://www.grandrapidsaa.org/

Narcotics Anonymous
(818) 773-9999
https://www.na.org/

Arbor Circle
1115 Ball Avenue NE, Grand Rapids, MI 49505
(616) 456-6571
www.arborcircle.org

Network 180
790 Fuller Avenue NE, Grand Rapids, MI 49503
(616) 336-3909
www.network180.org

Sexual Assault/Domestic Violence/Harassment

United Way-First Call for Help
118 Commerce Ave SW, Grand Rapids, MI 49503
(616) 459-6281 or 211
communications@hwmuw.org
https://www.hwmuw.org/211

YWCA of West Central Michigan
25 Sheldon SE, Grand Rapids, MI 49503
Crisis Hotline: (616) 454-9922
(616) 459-4681
www.ywcaawcmi.org

National Domestic Violence Hotline
(800) 779-7233
https://www.thelotline.org/

National Sexual Assault Hotline
(800) 656-4673
https://www.rainn.org/about-national-sexual-assault-telephone-hotline

Women's Information Services, Inc. (WISE)
24 Hour Sexual Violence Crisis Hotline: (800) 374-9473