Community Resources
Ferris at Kirtland Community College

This compilation of resources is not intended to be a full and complete list of services that may be available to you in the Gaylord area. Many of the organizations listed here were taken from the Child and Family Resource Council’s Family Resource Guide, and other free community service publications. The Ferris State University has no fiscal or referral arrangement with any third-party organizations listed.

**Title IX (Sexual Assault) Compliance**

**Ferris State Title IX Coordinator – All Campus Locations**

**Title IX (Sexual Assault) Compliance**
Ferris State University Title IX Coordinator
Kaitlin Zies, Title IX Coordinator
KaitlinZies@ferris.edu
(231) 591-2088
[www.ferris.edu/title-ix](http://www.ferris.edu/title-ix)

**Kirtland Community College Title IX Coordinator**
Nathan Sutton, Title IX Compliance Officer
Nathan.sutton@kirtland.edu
(989) 275-6737 ext. 239

**Public Safety/Law Enforcement**

**Ferris Department of Public Safety**
John Allen, Director of Public Safety
1319 Cramer Circle, Big Rapids, MI 49307
Emergencies: 911
Non-Emergency Contact: (231) 591-5000
Campus Crime Hotline: (231) 591-5900
[www.ferris.edu/htmls/othersrv/campussafety](http://www.ferris.edu/htmls/othersrv/campussafety)

**Kirtland Community College Public Safety – Roscommon, Graying, West Branch**
Emergencies: 911
(989) 275-6737 ext. 1432

**Kirtland Community College Public Safety – Gaylord**
Emergencies: 911
(989) 705-3606

**Gaylord City Police Department**
305 E. Main Street, Gaylord, MI 49735
Emergencies: 911
(989) 732-1777
Gaylord Sheriff's Department
124 South Court Avenue, Gaylord, MI 49735
Emergencies: 911
Non-Emergency Central Dispatch: (989) 732-7858
(989) 732-3555

Food/Nutritional Support

Otsego County United Way
116 E. Fifth Street, Gaylord, MI 49735
(989) 732-8929 or Dial 2-1-1
https://www.otsegounitedway.org/

Salvation Army
115 E. Fifth St., Gaylord, MI 49735
(989) 731-5959
https://centralusa.salvationarmy.org/

Otsego County Food Pantry
116 E. Fifth Street, Gaylord, MI 49735
(989) 732-8929
http://www.otsego.org/ocfp/

Trinity Lutheran Church
1354 S. Otsego Ave., Gaylord, MI 49735
(989) 732-4816
http://www.trinitygaylord.com/default.asp?sec_id=180019395

St. Andrew Episcopal Church
525 Weiss Street, Gaylord, MI 49734
(989) 732-4163
https://www.standrewgaylord.org/

Housing/Shelter

Otsego County United Way
116 E. Fifth Street, Gaylord, MI 49735
(989) 732-8929 or Dial 2-1-1
https://www.otsegounitedway.org/

Salvation Army
115 E. Fifth St., Gaylord, MI 49735
(989) 731-5959
https://centralusa.salvationarmy.org/

Emmanuel House
521 E. Main Street, Gaylord, MI 49735
(989) 370-8149  
https://ehrecoveryhome.wixsite.com/recovery-home

The Salvation Army  
919 South Otsego Ave., Gaylord, MI 49735  
(989) 731-5959  
https://www.salvationarmyusa.org/usn/

Legal/Social Support

Otsego County United Way  
116 E. Fifth Street, Gaylord, MI 49735  
(989) 732-8929 or Dial 2-1-1  
https://www.otsegounitedway.org/

Legal Services of Northern Michigan  
1349 S. Otsego Avenue, Suite 7B, Gaylord, MI 49735  
(989) 705-1067  
http://www.lsnm.org/

Medical Care/Hospitals/Urgent Care

Birkam Health Center & Pharmacy-FSU  
1019 Campus Drive, Big Rapids, MI 49307  
(231) 591-2614  
http://www.ferris.edu/htmls/studentlife/HCenter/  
The Birkam Health Center staff wishes to welcome students and families to the Health Center website. Ferris students and their families are eligible for medical care including evaluation and treatment for illness and injury anytime during the entire calendar year. Patients are seen on a walk-in and by appointment basis.

Otsego Memorial Hospital  
825 N. Center Ave., Gaylord, MI 49735  
(989) 731-2100  
https://myomh.org/

MedNow – Non-Emergency Medical  
(844) 322-7374  
https://www.spectrumhealth.org/app/video-visits  
Video visits cost no more than $45 and may be fully covered by your insurance plan!

OMH MedCare Walk-In Clinic  
1996 Walden Drive, Gaylord, MI 49735  
(989) 731-4111  
After Hours: (989) 731-2100  
https://myomh.org/locations/omh-walk-in-clinic/
Medical Care - Family Planning

Otsego County United Way
116 E. Fifth Street, Gaylord, MI 49735
(989) 732-8929 or Dial 2-1-1
https://www.otsegounitedway.org/

Petoskey Health Center
1003 Spring St., Petoskey, MI 49770
(231) 347-9692
https://www.plannedparenthood.org/

New Life Pregnancy Resource Center
705 S. Otsego Avenue, Gaylord, MI 49734
(989) 732-1626
https://www.gaylordnewlife.com/

Mental Health/Counseling

Personal Counseling Center-FSU
1019 Campus Drive, Big Rapids, MI 49307
(231) 591-5968
www.ferris.edu/htmls/studentlife/PersonalCounseling
The Counseling Center staff builds on the foundation that personal counseling is a therapeutic and educational experience for students in their personal and academic growth. The Counseling Center also assists students who are experiencing more serious forms of stress and disruption to their normal functioning by utilizing a variety of therapeutic interventions. Prevention and educational aspects of a healthy lifestyle are emphasized throughout the counseling process as well as through programs targeted at significant topics for students.

Otsego County United Way
116 E. Fifth Street, Gaylord, MI 49735
(989) 732-8929 or Dial 2-1-1
https://www.otsegounitedway.org/

Old Town Psychological Services
128 N. Court Street, Gaylord, MI 49735
(989) 448-8344
http://oldtownpsych.com/otpindex.html

North Country Community Mental Health
800 Livingston Blvd., Gaylord, MI 49735
(989) 732-7558 or (989) 732-6292
http://www.norcocmh.org/

Soul Purpose Counseling & Consultation, PLLC
114 N. Court Avenue, Gaylord, MI 49735
(989) 217-8845
https://www.soulpurposehealth.com/

**National Suicide Prevention Lifeline**
(800) 273-8255
https://suicidepreventionlifeline.org/

**Veterans Crisis Line**
(800) 273-8255
https://www.veteranscrisisline.net/

**LGBT National Hotline**
(888) 843-4564

**Substance Abuse**

**Otsego County United Way**
116 E. Fifth Street, Gaylord, MI 49735
(989) 732-8929 or Dial 2-1-1
https://www.otsegounitedway.org/

**NMSAS Recovery Center**
2136 West M-32, Gaylord, MI 49735
(989) 732-1791
http://www.nmsasrecoverycenter.org/

**Northern Michigan Regional Entity (NMRE)**
1999 Walden Drive, Gaylord, MI 49735
(231) 487-9144
https://www.nmre.org/

**Michigan therapeutic Consultants**
711 S. Illinois, Gaylord, MI 49734
(989) 732-4357
https://www.mtchelp.com/

**Alcoholics Anonymous**
(888) 596-0699
http://www.area34district12.org/

**Narcotics Anonymous**
(818) 773-9999
https://www.na.org/

**Sexual Assault/Domestic Violence/Harassment**

**Otsego County United Way**
116 E. Fifth Street, Gaylord, MI 49735
(989) 732-8929 or Dial 2-1-1
https://www.otsegounitedway.org/

Women’s Resource Center of Northern Michigan
423 Porter Street, Petoskey, MI 49770
(231) 347-0067
http://www.wrcnm.org/

National Domestic Violence Hotline
(800) 779-7233
https://www.thehotline.org/

National Sexual Assault Hotline
(800) 656-4673
https://www.rainn.org/about-national-sexual-assault-telephone-hotline

Women’s Information Services, Inc. (WISE)
24 Hour Sexual Violence Crisis Hotline: (800) 374-9473
https://wiseagainstviolence.org/

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