## WOW Vision Therapy Average Rating for 2021 – 2022 3.94

Response Scale: 1 = Poor; 2 = Marginal; 3 = Adequate; 4 = Good; 5 = Excellent; N = NA

• The orientation process was thorough, I felt prepared before seeing patients on my own. The entire staff was very helpful and kind.

## WOW Vision Therapy Average Rating for 2020 – 2021 4.52

Response Scale: 1 = Poor; 2 = Marginal; 3 = Adequate; 4 = Good; 5 = Excellent; N = NA

• During my time at WOW I heard many parents and patients express extreme satisfaction with WOW, and I absolutely understand why. The facility is excellent, and I was very impressed with the equipment they had. It was a great mix of the latest technology, and tried and true favorites. I was very well trained on a majority of the equipment. The much more than that, the cohesion with staff at WOW was amazing to see. This excellent staff teamwork allowed for high efficiency in the clinic: the most I ever saw patients running late was about 15 minutes. Plus their attitudes toward helping could not have been better, often jumping in for each other, and me when patient care was getting to be a struggle. I always felt supported by the staff in the clinic which played a large part in my success at WOW.