

Ralph Johnson VAMC  
Average Rating for 2018 – 2019 3.93

Response Scale: 1 = Poor; 2 = Marginal; 3 = Adequate; 4 = Good; 5 = Excellent; N = NA

Student Comments:

- Strengths: This clinic allowed for personal development of efficient patient care. Access to medical records was open and allowed for a full understanding of the patient's health. Equipment was available to be used. New equipment has been ordered and will benefit the next set of interns. Staff was receptive to listening to concerns when conditions were complained about. Treatment and management was reinforced and became a strength. Weaknesses: The environment was passive-aggressive and disorganized. No progress reviews were made and it was unclear with where I stood with development along this rotation. Many excuses were made for the conditions without any action. Exit interviews by an attending doctor was not about optometry and was instead about attacking my character. It was not apparent that students were respected for the work they put into the rotation. The working hours were excessive (normally broken up by weekly shadowing opportunities that were not fulfilled in this semester due to being short staffed by interns). General impressions: This rotation has great potential, but it was not executed well in the summer semester.
- **Externship Office Comments:**

Ralph Johnson VAMC  
Average Rating for 2019 – 2020 4.78

Response Scale: 1 = Poor; 2 = Marginal; 3 = Adequate; 4 = Good; 5 = Excellent; N = NA

Student Comments:

- I thoroughly enjoyed my time at the RHJ VA. Though there are a few hiccups with timing of patients' exams, overall the experience was great with a variety of ocular disease and low vision, majority pleasant patients, and amazing staff and overseeing doctors. It's a pity the rotations aren't longer. I think future interns will continue to appreciate the mix of shadowing, working, and testing the VA has to offer.

Externship Office Comments:

Ralph Johnson VAMC  
Average Rating for 2020 – 2021 4.11

Response Scale: 1 = Poor; 2 = Marginal; 3 = Adequate; 4 = Good; 5 = Excellent; N = NA

- Aside from the COVID challenges, I had an incredible rotation and I am very sad to leave. I feel I have grown tremendously as a student clinician in a short period of time. I have nothing but good words to say regarding my clinical experience at RHJ. I felt comfortable asking my preceptors questions and going through the treatment plans together. The preceptors are very knowledgeable and eager to teach. I was provided with consistent mentorship and guidance. Compared to where I started, I feel I have gained confidence in disease management with the help of my overseeing doctors. Dr. Denton and Dr. Singleton are both fantastic instructors. I also appreciated the grand rounds and shadowing different subspecialties in ophthalmology. I feel grateful for the opportunity to have worked at this VA and would recommend it to everyone. (I can't answer the patient load question fairly because of COVID. Considering the circumstances, I think I saw a decent amount of patients).

**Externship Office Comments:**