## Heart of the City – Cherry Health Average Rating for 2018 – 2019 4.31

Response Scale: 1 = Poor; 2 = Marginal; 3 = Adequate; 4 = Good; 5 = Excellent; N = NA

## **Student Comments:**

- This has been an awesome experience for my first rotation! All of the doctors I felt did an excellent job helping me think critically, allowing me to make my own decisions with some guidance, and reinforcing my skills learned in school. Although the no show rate was sometimes fairly high here, the patients that you do see make up for that. Every patient I saw was a quality learning experience. There is an excellent balance of primary care, ocular disease, and pediatrics here as well! I feel well balanced after completing this rotation.
- I was very impressed with the majority of the support staff. All were very nice and
  welcoming and willing to help me feel more comfortable. Some of the doctors were not
  always the most welcoming. With a couple of doctors I felt as though I was an
  inconvenience to them, which was a little disappointing. I would like single out one
  employee for being fantastic and that is Omar. He was always welcoming and he was a
  life saver being willing to interpret whenever. I learned a lot from Dr. Carlson and Dr.
  Baker.
- I liked my time at Cherry, I think we could have seen more patients if Kristina and I weren't paired the whole semester. Justin was by himself and saw many more patients. Other than that I think the patient load was good. Many challenging cases, different personalities and walks of life really opened my eyes. I had a good time on this rotation.
- This was a great rotation overall. There was a lot of variety every day in patient demographics as well as ocular conditions. I appreciated having separate days dedicated to adults and pediatrics. It was helpful to work with different doctors to experience clinical decision making from different perspectives. I am more confident in my management of common ocular diseases and my care of pediatric patients after this rotation. I appreciated having a designated lunch break to ensure we didn't have to work through lunch. Working with interpreters was very valuable and I became more comfortable with it as the semester went on. The patient load was light some days as there were typically several no-showed appointments which meant there was down time for other work. It would have been nice to rotate which student worked with a doctor independently and which students were paired for a more even distribution of patient encounters among the students. It also would have been helpful to have more feedback early on in the rotation when we were adjusting to the new systems and throughout the semester as we (hopefully) improved.
- This site is an excellent teaching facility. I learned a lot during my time here, and the support staff is great. I was able to take time to learn more, instead of worrying about getting through more patients (like my experience at previous private practices). I completed a Grand Rounds presentation during my time here and I think that it was

very helpful to learn more about a topic as well as learn from others. This site also exposes students to many different cultures. HOTC has improved my ability to see patients from different backgrounds as well as see different ocular conditions. The ability to have as much advanced testing (OCT, fields, fundus photos) as well as be linked to the Cherry Health Internal Medicine clinic allowed me to see patients medically up to full scope.

## **Externship Office Comments:**

Heart of the City – Cherry Health Average Rating for 2019 – 2020 3.97

Response Scale: 1 = Poor; 2 = Marginal; 3 = Adequate; 4 = Good; 5 = Excellent; N = NA

**Student Comments:** 

**Externship Office Comments:**