CORE VALUES: COLLABORATION • DIVERSITY • ETHICAL COMMUNITY • EXCELLENCE • LEARNING • OPPORTUNITY

Academic Affairs Division
Strategic Plan 2014-2019

Mission
To create, support and enhance the learner-centered environment that is central to the University mission of preparing students for successful careers, responsible citizenship, and lifelong learning in a rapidly changing global economy and society.

Vision
The Division of Academic Affairs embraces the University’s core values. More specifically, it strives to be:

• The preferred choice for students who seek specialized, innovative, career- and life-enhancing education
• The premier educational partner for government, communities, agencies, businesses, and industries through applied research and joint ventures
• A stimulating, student-centered academic environment that fosters life-long engagement, leadership, citizenship, and continuing intellectual development
• A division that aligns its practices and resources in support of the University’s core values of collaboration, diversity, ethical community, excellence, learning, and opportunity

Strategic Initiatives

<table>
<thead>
<tr>
<th>Implement a Strategic Plan</th>
<th>Measures of Success</th>
<th>FSU Core Values &amp; Strategic Focus Areas</th>
</tr>
</thead>
<tbody>
<tr>
<td>□ Employ an external consultant (Peter Dams)(Complete)</td>
<td>□ Contract initiated and implemented</td>
<td>□ Collaboration</td>
</tr>
<tr>
<td>□ Prepare draft templates (Complete)</td>
<td>□ Templates distributed to Deans</td>
<td>• Current and potential partners</td>
</tr>
<tr>
<td>□ Joint presentation to Deans’ Council and Academic Leadership Council (Complete)</td>
<td>□ Peter Dams presentation to leadership</td>
<td>• Internal partnerships</td>
</tr>
<tr>
<td>□ Individual meetings with Deans, leadership, and faculty (Complete)</td>
<td>□ Deans utilize Peter Dams in individual Colleges</td>
<td>□ Opportunity</td>
</tr>
<tr>
<td>□ Deans drive communication and template responsibilities to department and faculty level (Complete)</td>
<td>□ Completed templates returned from Deans</td>
<td>• Professional development</td>
</tr>
<tr>
<td>□ Deans aggregate materials and finalize strategic plan (Complete)</td>
<td></td>
<td>□ Ethical Community</td>
</tr>
<tr>
<td>□ Audit College plans and return for revision of Diversity initiatives and alignment with Divisional plan(Complete)</td>
<td></td>
<td>• Culture of trust</td>
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<td></td>
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<td>• Professionalism</td>
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</table>
### Continue Evaluation and Implementation of Improved Retention/Graduation Rates, Diversity Initiatives, and Student Debt

<table>
<thead>
<tr>
<th>Measures of Success</th>
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</tr>
</thead>
<tbody>
<tr>
<td>□ Collect existing retention data (Complete)</td>
<td>□ Collaboration</td>
</tr>
<tr>
<td>□ Collect TIP data (Complete)</td>
<td>• Current and potential partnerships</td>
</tr>
<tr>
<td>□ Pre Program Data (Complete)</td>
<td>• Internal partnerships</td>
</tr>
<tr>
<td>□ Analyze interrelated nature of data (In progress)</td>
<td>□ Opportunity</td>
</tr>
<tr>
<td>□ Collect second year of data (In progress)</td>
<td>• Access</td>
</tr>
<tr>
<td>□ Analyze data from two years (To do)</td>
<td>• Relevance</td>
</tr>
</tbody>
</table>

- Retention Data
  - Pre Programs
  - Directed Studies
  - General Studies
  - Career Exploration

- TIP Data
  - How many incoming freshmen are TIP? # and %
  - How do TIP students compare with the general student population in regard to HS GPA and HS ACT
  - What percentage of TIP students withdraw from school and how many credits have they amassed at that time
  - Of the credits amassed, what percentage have been D, F, or W grades
  - What is the ending debt load
  - For those students who achieve a degree, how

- Collaboration
  - Current and potential partnerships
  - Internal partnerships

- Opportunity
  - Access
  - Relevance
  - Ferris Pride

- Ethical Community
  - Culture of trust
  - Sustainability

- Diversity
  - Inclusion, civility, respect
  - Diverse learning community

- Excellence
  - High-quality academic programming
many obtain an AS? BS?
- What is the length of time from entry to degree?
- Pre Program Data—same set of questions as for TIP students
- Directed Studies—same set of questions
- General Studies—same set of questions
- Career Exploration—same set of questions

<table>
<thead>
<tr>
<th>Implement a new general Education Plan</th>
<th>Measures of Success</th>
<th>FSU Core Values &amp; Strategic Focus Areas</th>
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</table>
| Build a broad base of constituent support and information *(In progress)* | Outreach documentation and notes | Ethical Community
| Draft and revise an implementation plan *(Complete)* | Draft implementation plan | • Culture of trust
| Revise implementation plan *(Complete)* | | • Professionalism
| Fall 2016—implement plan *(Complete)* | | Excellence
| Fall 2017—revised plan that has incorporated MyDegree scribing, universal check sheet, and coordination with the UCC *(In progress)* | | • High quality academic programming
| | | • Superior University experience
| | | Opportunity
| | | • Access
| | | • Professional development
| | | • Relevance
| | | Diversity
| | | • Inclusion, civility, and respect
| | | • Cultural and global engagement
| | | • Diverse learning community
| | | Collaboration
| | | • Current and potential

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Develop and implement an Academic Leadership professional development

- Promote and participate in the HERS Program (In progress and continuing: 2 participants in summer 2015 and 3 in summer 2016)
- Institute joint Labor Relations/FFA-led contract and management sessions (Complete—2015-16 agenda attached as Appendix)
- Management seminars (2 ALC participants)
- Combine more Deans’ Council and Academic Leadership Council agendas and meetings (In progress—at least one a month except April and May 2016)
- Agenda for 2016-17 combined DC/ALC meetings (In progress)
- Academic Impressions seminars for DC/ALC (In progress)
- Active participation in HERS Program
- Construct and publish a slate of joint Labor Relations and FFA-led professional development sessions for Deans and Academic Leadership Council members
- Provide mentoring for new department chairs, heads, and directors
- Contract a series of on-site professional development activities through Amit Mrig from Academic Impressions

Measures of Success

- Learning
  - Experiential and holistic education
  - High-quality teaching
  - Exploratory and innovative scholarly activities
  - Lifelong learning

FSU Core Values & Strategic Focus Areas

- Collaboration
  - Current and potential partners
  - Internal partnerships

- Diversity
  - Inclusion, civility, and respect

- Opportunity
  - Access
  - Professional development
  - Ferris pride

- Ethical Community
  - Culture of trust
  - Professionalism
- Deans’ Council book seminar (In progress)
- Harvard Management Program for Scott Garrison (In progress)
- MI-ACE professional development (Continuing)
- Hiring Dave Medeema as individual management coach (In progress)

- Sustainability
I. Major initiatives

A. RETENTION/GRADUATION RATES/STUDENT DEBT
Academic Affairs recognizes the interrelated nature of retention/graduation rates, diversity issues, and student debt. Academic Affairs is also working to improve advising infrastructure that includes accuracy of MyDegree as well as launching the new online catalog. Further efforts include curricular oversight training for chairs, directors, and program coordinators. Entrance into academic degree programs, especially BS/BA degree programs and AAS programs that lead seamlessly into bachelor degree programs, and a well-developed academic infrastructure support retention and timely degree completion, an important factor in student debt reduction. All are, in fact, components of a strong student debt reduction strategy.

B. CENTERS FOR ACADEMIC LITERACIES
Student academic deficits are often treated in isolation using standard, traditional methods that are based principally on academic performance. An alternative, one that aligns with the historical mission of the University, is to view academic deficits holistically. We have all the necessary tools on this campus for meaningful change - an optometric clinic, a writing center, faculty who are knowledgeable, and faculty who are experts in reading, writing, and mathematics. An expectation for the year would be that we begin to approach assessing student academic problems and deficits holistically. Its impact on retention and, specifically, its impact on transforming lives and creating real opportunity could be significant.

C. INNOVATION FOR PROGRAMMING AND PEDAGOGY
A systematic and Supportive approach to innovative and meaningful programmatic and pedagogical experimentation and practice is essential to quality and distinctiveness within individual classrooms, academic departments, and individual colleges. The nimble nature of Ferris' programs and the quality of their delivery can only be enhanced by the creative
experimentation by its faculty. Faculty willing to experiment and consider innovative scheduling, team-teaching, interdisciplinary experimentation and implementation, inter- and intra-disciplinary collaboration within and across colleges should be encouraged and supported.

D. ACADEMIC LEADERSHIP: HIRING, DIVERSITY, PROFESSIONAL DEVELOPMENT AND MENTORING

Meaningful professional development and mentoring is essential to academic leadership and its new hires. Not only does the University have a number of relative newcomers to its academic leadership team, but a number of academic leadership positions have become vacant in 2014-15. Filling these positions with the most qualified and diverse candidates we can is important. Retaining and developing them as well as our extant leadership team is also important and will require commitment to sound practical and theoretical professional development delivered by both external and internal expertise as well as quality mentoring. Continuation of present initiatives and implementation of new ones will be a major expectation for 2015-16.

II. Ongoing Engagements

A. PROJECT PROMESA

Established in 2012-2013, the Center for Latin@ Studies (CLS) works to get students to college and through college by building on the strengths of students’ culture and identity. To do so, CLS has developed place-based, community-university partnerships to launch Promesa, an educational pipeline supporting students from middle school through college graduation. Promesa features a program called *Woodbridge Promesa Summer Success Program* in three locations: Grand Rapids, Holland, and Shelby/Hart. In partnership with the Center for College Readiness, the program offers 75 rising high school seniors the opportunity to earn 12 free college credits for unique admissions consideration to Ferris. As of Fall 2015, approximately 25% of Promesa participants are enrolled at Ferris, which contributes to the university’s 25% increase in Latin@ student enrollment. This increase creates a more vibrant and inclusive learning community for all students. Community-university partnerships make Promesa possible and culturally relevant. The success of the university is intertwined with the success of the community.
B. GRANDVILLE CORRIDOR PROJECT
This project is the collaborative effort of the Michigan College of Optometry, the College of Pharmacy, the College of Health Professions, the Clinica de Santa Maria, The Wage Foundation, Habitat for Humanity of Kent County, the Hispanic Center of Western Michigan, and the Center for Latin Studies. A Memorandum of Understanding is under development with Habitat for Humanity, the Clinica de Santa Maria and the University; its adoption will allow for continued planning of an expansion of the current Clinica Santa Maria facility. Growth of the clinic will provide for an enhanced academic/clinical presence in the community. The clinic will eventually provide optometric and clinical pharmacy services as well as opportunities for nursing, dental hygiene, and other College of Health Professions programs. Possibilities for involvement by the School of Education as well as the Social Work Program and the Center for Entrepreneurship also have great potential. Habitat for Humanity’s community development plans include construction of a mixed use building, addressing the community’s request for a variety of services and housing options. The participation of the Center for Latino Studies and the Hispanic Center of Western Michigan assures that all parties are working toward, and with cultural sensitivity, a lasting partnership among the academic, business, non-profit, and Hispanic community.

C. GENERAL EDUCATION IMPLEMENTATION
The General Education committee has been grappling with the task of streamlining and implementing the changes that were proposed by the General Education Taskforce and endorsed by Academic Senate in 2013. The goals of this process are two-fold. The first is to retain the excellent articulation that currently exists between General Education and Ferris statewide as well as transfer agreements with programs in our numerous educational partners. At same time, we are creating new opportunities for individuals from every division and academic program at Ferris to contribute to the General Education curriculum. In consultation with faculty, staff, and administrators from across our campuses, the number of student competencies in the program has been reduced from the proposed eighteen to eight. The number of measurable student outcomes has similarly been condensed from 82 to a more manageable 32. A comprehensive assessment plan is currently being developed for the General Education program. By standardizing and automating the important task of assessing student learning, we will acquire
course-level measures of student learning in our core curriculum. These data will be essential for the continuous improvement of the General Education program and for meeting the increasing needs and requirements of our external stakeholders. Finally, student achievement of the core competencies will be used as evidence of the success of our strategic plan, as we continue to live out the core values of Ferris.