

## Frequently Asked Questions Updated August 17, 2020

### CAMPUS OPERATIONS

- **How is Ferris State planning for the fall term and beyond?**

The University is planning for in-person, on-campus instruction and activities, where possible, for the fall term.

- **\*UPDATED 8.17.20\* What measures will be in place to ensure everyone's health and safety when they return to campus?**

Our fall plans comply with the state of Michigan COVID-19 requirements and guidance from the Centers for Disease Control and Prevention (CDC). These plans include:

- requiring face coverings, physical/social distancing, symptom-checks, and staying at your residence when ill
- reduced maximum occupancy of classrooms and facilities and created one-way traffic flows
- changing some course delivery plans to align with CDC guidelines
- reduced density in offices, residence halls, dining facilities, and common areas
- increased cleaning and increased air handling
- treating surfaces with MicrobeCare and adding hand sanitizer stations around campus
- access to COVID-19 testing and support for campus contact tracing
- isolation rooms for on-campus residents
- providing at least one Ferris branded face covering per student
- asking everyone to stay to the right when entering buildings
- limiting elevators to no more than two individuals at any one time and encouraging those who are able to use the stairs

**\*UPDATED 8.17.20\*** Everyone will be expected to adhere to eight important public health pillars:

- **Face coverings:** Everyone must wear face coverings inside buildings, and outside where/when six feet of distance cannot be maintained.
  - **Practicing Good Personal Hygiene** including **frequent hand-washing for at least 20 seconds:** In addition to encouraging our community members to wash their hands frequently, additional hand sanitizer stations will be installed throughout campus, along with reminders to avoid touching your face.
  - **Maintaining a safe space between you and others:** Physical/social distancing reminders will be affixed on floors and walls of campus buildings to ensure that everyone remains at a safe distance when on-campus operations resume.
  - **Monitoring your own health on a daily basis (symptom checker):** Checking for a fever, watching for other symptoms and, if warranted, seeking help through your primary care physician are important for everyone on campus.
  - **Avoiding large social gatherings and crowded** events that exceed the State of Michigan's events and organized gatherings guidelines.
    - Staying at your personal residence when feeling ill
    - Reporting a positive COVID-19 test result to the University
    - Asking your phone and cooperating with contact tracing, and quarantining and self-isolating when directed
- **\*UPDATED 8.17.20\* Are facing coverings required on campus?**

Face coverings are required statewide in Michigan and in all campus and statewide buildings indoors and outside when six feet of physical/social distancing cannot be maintained. All students, faculty, staff and visitors are expected to wear a face covering over the nose and mouth inside all University buildings and in any situation where social distancing is difficult. The university will distribute at least one, washable, branded face covering to members of the campus community, and additional face coverings are available for purchase.

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You may provide your own face coverings; however, they must meet CDC guidelines:

- Fit snugly against the side of the face
- Be secured with ties or ear loops
- Include multiple layers of fabric
- Allow for breathing without restriction

Fabric face coverings should only be worn for one day at a time, and they must be properly laundered with soap/detergent before subsequent use.

Students who are medically unable to wear a cloth face covering should contact Educational Counseling and Disabilities Services before returning in-person at [ecds@ferris.edu](mailto:ecds@ferris.edu). Students at Kendall College of Art & Design should contact Marie Yowitz, Director of Counseling & Disabilities Services at KCAD, at [marieyowitz@ferris.edu](mailto:marieyowitz@ferris.edu).

**\*UPDATED 8.17.20\*** Individuals are not required to wear a face covering when they:

- in your assigned residence on-campus with only your roommate/suitemates present;
- actively eating or drinking while seated at a food service establishment or at a designated eating/drinking area;
  - Are exercising and wearing a face covering would interfere with the activity;
  - Are giving a speech for broadcast or to an audience, provided that the audience is at least six feet away from the speaker.
- **Have there been any changes to the academic calendar?**  
The fall semester will begin as scheduled on Monday, August 31. Our academic calendars are located at [www.ferris.edu/HTMLS/academics/calendars](http://www.ferris.edu/HTMLS/academics/calendars). Where possible, in-person activities and instruction for the Fall 2020 semester will transition to remote/online delivery after Thanksgiving for the final two weeks of the fall semester and for finals week. This is to minimize the possibility of an outbreak after Thanksgiving travel and during the traditional beginning of the flu season.

Campus facilities and operations, including on-campus housing and dining, will continue through the end of finals. No decisions or changes have been made to the Spring 2021 academic calendar at this time.

Kendall College of Art & Design's campus will be closed after Thanksgiving break for students and employees. On-campus operations will not be continuing and instruction and support services will be delivered remotely.

- **What if the situation changes?**  
The university is carefully monitoring and responding to new information about COVID-19 and its impacts. It is understood that our plans must be flexible and include contingencies for changing conditions over time. We are prepared to deviate from outlined plans in order to take swift actions to keep our community safe. The university will be ready to pivot to primarily online instruction at any point during the fall semester should it be required. Students enrolled in courses at our regional locations will also receive communication regarding any changes at our regional site locations.

### ACADEMICS, ADVISING, TUTORING, & WRITING CENTER

- **What can I expect my classes to be like this fall?**  
To protect everyone's health and safety and allow for proper physical/social distancing in classrooms and campus/statewide buildings, a mix of different types of course formats will be offered in the fall:
  - **In-person classes:** These are the typical, traditional classroom classes, but they will take place in rooms adjusted to allow for each student and the instructor to maintain six feet of distance from each other. Physical locations will show on your course schedule.

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- Some in-person classes will appear in your schedule as **“face-to-face with online supplement.”** In-person classes with this designation will be in person, but may not meet for the usual length of an in-person class and the remainder of the “classroom” time will be spent in our Learning Management System (CANVAS). The time spent in person and in CANVAS will vary and be course specific. For example, a course that normally would be in-person three days a week, may meet two days a week and the remainder of the course time would be delivered within CANVAS.
- **Hyflex classes:** These classes will blend in-person and online learning in an effort to reduce the number of students on campus and in classrooms at one time. Hyflex provides the instructor the option of meeting with part of the class in person and part of the class live stream. How you participate will be determined and at the discretion of your instructor.
- **Fully Online classes:** These classes will be conducted fully online, in a synchronous (one set meeting time for all students) or asynchronous (no set meeting time, allowing students to access course materials at any time) format.

**Screenshots provided at the link below show how these delivery methods appear in your detailed course schedule in MyFSU**

[www.ferris.edu/admissions/registrar/registrarPdfs/CourseDeliveryExamplesfromStudentDetailedSchedule.pdf](http://www.ferris.edu/admissions/registrar/registrarPdfs/CourseDeliveryExamplesfromStudentDetailedSchedule.pdf)

- **Why is Ferris changing some classes to online and hyflex delivery?**  
Ferris State’s fall course schedule is being reworked to ensure it is following CDC guidelines and physical/social distancing can be maintained. This effort to maintain a safe distance between people has significantly reduced classroom capacities around campus and thus requires some classes to be moved online or to a hyflex (hybrid of online and in-person) format, to protect everyone’s health and safety.
- **When will my schedule and new class formats be finalized, and am I still able adjust my schedule?**  
Students were notified during the week of July 20<sup>th</sup> that scheduling changes are occurring and that they should log on to MyFSU to review and consider adjustments to their schedules based on their personal preferences and needs. While not all classes can be offered in-person, we are working hard to accommodate the needs and wants of our students while considering important health and safety measures. Please contact your advisor or [advising@ferris.edu](mailto:advising@ferris.edu) for assistance adjusting your course schedule. We are asking students to check their course schedule weekly at this time to be aware of any ongoing changes.
- **What should I do if I do not feel comfortable returning in-person and/or I want to take all online courses this fall?**  
If you have personal circumstances that lead you to prefer a fully online course load for the Fall 2020 semester, you should consult your academic advisor, who will be able to assist you. If you are unable to reach your advisor, please contact your College at the numbers below and/or at [advising@ferris.edu](mailto:advising@ferris.edu) (and include your student ID).
- **What if I fall into a high-risk group, or have a physical or mental health condition that requires that only online courses this fall?**  
If you have a health condition that supports the need for a reasonable accommodation, you should contact Educational Counseling and Disabilities Services before the semester begins at [ecds@ferris.edu](mailto:ecds@ferris.edu). Students at Kendall College of Art & Design should contact Marie Yowitz, Director of Counseling & Disabilities Services at KCAD, at [marieyowitz@ferris.edu](mailto:marieyowitz@ferris.edu).
- **Are advisors available for appointments?**  
Yes. If you need assistance with adjusting your course schedule, please contact your advisor by email to request a virtual appointment. If you are unable to reach your advisor, please contact [advising@ferris.edu](mailto:advising@ferris.edu).

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- **What if I am sick and can't attend class?**
  - Call your health provider
  - Follow your health provider's instructions
  - Rest and recover
  - Follow the [CDC recommendations](#)
  - Communicate with your faculty as soon as you are able. Let them know you are not feeling well and will connect with them as soon as you have recovered for options to make up what you missed and get caught up.
  - If you need assistance with communicating with your faculty, please contact Dean of Student Life Joy Pulsifer at [ferrislife@ferris.edu](mailto:ferrislife@ferris.edu). If you are unable to continue and complete the semester due to your illness, please contact Lindsay Barber, Director of Birkam Health Services, at [LindsayBarber@ferris.edu](mailto:LindsayBarber@ferris.edu) to begin a request for a medical withdrawal.
- **Will tutoring be available this fall?**

Yes. Tutoring, writing consultation, and other academic support remain available through the Center for Academic Literacies. Walk-in Tutoring and other academic support will remain available through the Academic Literacies Center. Online tutoring appointments can be made through Tutor Trac, online, by phone or in person [www.ferris.edu/RSS/ASC/docs/accessing-TutorTrac.pdf](http://www.ferris.edu/RSS/ASC/docs/accessing-TutorTrac.pdf). The Writing Center will operate remotely and completely online during the Fall 2020 semester. For more information please visit [www.ferris.edu/RSS/ASC](http://www.ferris.edu/RSS/ASC) and [www.ferris.edu/arts-sciences/departments/languages-and-literature/writing-center](http://www.ferris.edu/arts-sciences/departments/languages-and-literature/writing-center). For students attending Kendall College of Art and Design, please contact the Activities and Resource Center (ARC) at [arc@ferris.edu](mailto:arc@ferris.edu).

### ON-CAMPUS HOUSING & DINING

- **Who can I talk to about University Housing and Dining questions?**

Students with questions about housing can email [housing@ferris.edu](mailto:housing@ferris.edu). Please include your student ID number, if possible. For more information for residents, please visit [www.ferris.edu/housing](http://www.ferris.edu/housing). For dining questions, please contact Dining at 231-251-2210 or [DiningAdminOffice@ferris.edu](mailto:DiningAdminOffice@ferris.edu).
- **Will University Housing and Dining remain open?**

University Housing and Dining will be open with plans in place to reduce density and provide for extra cleaning. Physical/social distancing will be implemented throughout common areas and dining halls, and we will continue to employ enhanced safety and cleaning protocols throughout residential and dining spaces. Dining halls will be open for students, but with limited seating. They will operate under all appropriate food service safety guidelines from local health authorities.
- **If, after the start of the semester, the University pivots to all online classes, will I be eligible for a housing refund?**

If, after the start of the semester, the University moves to all online classes prior to Thanksgiving and for the remainder of the semester, students that choose to move and check-out of their residence hall will receive a prorated refund. If face-to-face classes resume in the spring semester, the student's room reservation will be held for their return, and they will be expected to honor that spring semester contract if they attend spring semester classes.
- **Can I return to my on-campus room after Thanksgiving break?**

Yes. Housing and dining operations will remain open after Thanksgiving for residential students.
- **I would like to change my housing assignment from North Hall to a single room. How do I request a change to my on-campus housing assignment?**

Email your request for an assignment change to [housing@ferris.edu](mailto:housing@ferris.edu).
- **I do not feel comfortable coming to campus this fall and am taking all online courses. How do I cancel my housing and/or appeal the requirement for first-year students to live on-campus?**

Students who are looking to cancel their on-campus housing for the fall semester should email [housing@ferris.edu](mailto:housing@ferris.edu).

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- **What are the plans for fall residence hall move-in?**  
Fall move-in for residence halls is August 26-28. For more information, please visit [www.ferris.edu/HTMLS/studentlife/reslife/Living\\_On\\_Campus/move\\_in.htm](http://www.ferris.edu/HTMLS/studentlife/reslife/Living_On_Campus/move_in.htm).
- **What plans are in place if a housing resident contracts COVID-19?**  
We are setting aside rooms for isolation should that become necessary. Housing, Dining, and Custodial Services will provide basic housing, food, and cleaning needs. If a student needs to quarantine or self-isolate, representatives of University Housing, our Health Center, and our local Health Department will work closely to determine how to manage each student's situation on a case-by-case basis.
- **When are isolation or quarantine used?**  
Isolation and quarantine are used to limit the spread of communicable disease. Persons in isolation or quarantine should restrict activities outside their residence, except for getting medical care, for the period of time they are at risk of secondary transmission. If you are in isolation, do not go to work, class, public areas, and avoid using public transportation, ride-sharing, or taxis.
  - **Isolation** separates sick people with a contagious disease from people who are not sick. [www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/isolation.html](http://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/isolation.html)
  - **Quarantine** separates and restricts the movement of people who were exposed to a contagious disease to see if they become sick. [www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/quarantine.html](http://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/quarantine.html)

### TUITION, FINANCIAL AID, STUDENT FINANCIAL SERVICES (STUDENT BILL) & FEES

- **Will there be a discount to tuition this fall for online instruction or at any time that the circumstances may require a pivot to all online learning?**  
In order to provide quality education now and in the future, we do not plan to discount tuition. Our faculty and staff continue to serve students, and deploying new technology—even on a temporary basis—is incurring additional costs for the university.
- **\*UPDATED 8.17.20\* Do I have to pay the \$12 per credit fee for online courses? What about the other student fees?**  
The \$12 per credit online fee and the \$16 Racquet and Fitness Facility Fee will not be charged for Fall 2020 courses. For information about the other refundable fees and how to request a refund within the first 5 days of the semester, please visit [https://www.ferris.edu/htmls/administration/businessoffice/refund\\_fees.htm](https://www.ferris.edu/htmls/administration/businessoffice/refund_fees.htm). Please be aware that you may request a refund of the Health Services fee online in the Health Dog Patient Portal and this fall the Student Activities and Student Government Fee by emailing Student Financial Services ([stufinserv@ferris.edu](mailto:stufinserv@ferris.edu)).
- **Will my housing and dining rates be reduced because my classes are being delivered online after Thanksgiving?**  
No. Housing and dining will remain open and available to you after Thanksgiving. In addition, Housing & Residential Life has already significantly reduced the cost of housing for many students this academic year.
- **Are there any resources for students experiencing financial hardship related to COVID-19? Is CARES Act funding still available?**  
CARES grants from the Higher Education Emergency Relief Fund are available to students who were enrolled in Spring 2020 and incurred expenses related to the disruption of campus operations due to COVID-19. Examples of eligible expenses for CARES funding include medical, food, housing, utility and technology expenses; relocation costs to return home; unexpected childcare; course materials; and other unexpected expenses. Students who meet the eligibility requirements are encouraged to apply for the emergency grants. At this time eligible students can receive up to \$400 (one time). More information and a link to the application is located here [www.ferris.edu/HTMLS/news/coronavirus/cares-act-funding.htm](http://www.ferris.edu/HTMLS/news/coronavirus/cares-act-funding.htm).

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### COVID-19 TESTING

- **\*UPDATED 8.17.20\* Is Ferris State offering COVID-19 testing to students?**  
Ferris State students who are symptomatic or who have recently been exposed to someone who has tested positive are able to receive a COVID-19 test that will be covered by health insurance. Students who believe they need testing should schedule a virtual screening through the Healthy Dog Portal with a Birkam Health Center provider to receive testing at Spectrum Health System. Students can also search for local testing sites in Michigan: [www.michigan.gov/coronavirus/0,9753,7-406-99891\\_99912-531745--,00.html](http://www.michigan.gov/coronavirus/0,9753,7-406-99891_99912-531745--,00.html)
- **What happens when a student, staff, or faculty member tests positive for COVID-19?**  
The University has protocols for isolation, contact tracing investigation, cleaning, accommodation, and notification. Team members from Birkam Health Center work closely with local public health authorities on case management and specific recommendations based on the unique needs of every case. For student cases, Birkam Health Center will assist our local health department with contact tracing. If/when someone is determined to be a contact (any individual within six feet of an infected person for at least 15 minutes of the infected individual), that person will be notified, advised of assessment of infection, and instructed to quarantine for a period of time not to exceed 14 days. The number of people involved in this will depend on the outcomes of the investigation as well as the adherence to the recommended mitigation strategies. This means that social distancing, wearing your face covering and washing your hands often will decrease the chance of you being contacted to quarantine.
- **What is the difference between quarantine and isolation?**  
**Quarantine** separates and restricts the movement of people who were exposed to a contagious disease to see if they become sick. This includes individuals identified as high-risk for contracting COVID-19, but not experiencing symptoms. Time-frame: 14 days from time of contact with possible virus to sequester away from others to avoid possible transmission if become ill/asymptomatic.  
**Isolation** separates sick people with a contagious disease from people who are not sick. This includes individuals who are ill/tested positive/presumed positive for COVID-19. Time frame: 10 days since symptoms first appeared and improving, with at least three days with no fever (non-medicated).

### SYMPTOMS & PREVENTION

- **What are the symptoms of COVID-19?**  
Patients with COVID-19 have reported mild to severe respiratory illness with symptoms including fever, cough, and shortness of breath. Symptoms may appear 2–14 days after exposure. Information suggests that older people and those with certain underlying health conditions like heart disease, lung disease, and diabetes, seem to be at greater risk of serious illness. For more information, consult the [Centers for Disease Control](#) or contact your local health practitioner.
- **How does COVID-19 spread?**  
COVID-19 is thought to spread mainly from person-to-person. This includes being within approximately six feet of an individual with COVID-19 for a prolonged period of time, and through respiratory droplets produced when an infected person coughs or sneezes. It may also be possible that a person can get COVID-19 by touching a surface or object that has the virus on it, then touching their own mouth, nose, or possibly their eyes.
- **What should I do if I suspect I have COVID-19?**  
If you develop symptoms of COVID-19 or have been in close contact with a person known to have COVID-19, please self-isolate in your residence, call your healthcare provider and tell them about your recent travel or contact. They will work with the appropriate local or state public health departments to determine if you need to be tested for COVID-19. Students may call the Spectrum Health COVID Hotline for a free screening at 833.559.0659. During this virtual video visit, you will be asked a series of questions about your condition by a Spectrum Health provider who will advise whether you need to seek additional care. If determined to qualify for a test by Spectrum Health provider, will be instructed where and how to obtain the viral test.

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- **What can I do to avoid getting sick?**

The best way to prevent the spread of respiratory illnesses, including COVID-19 and influenza, is to avoid exposure to the virus. Take the [CDC-recommended precautions](#) to reduce your risk of exposure, including:

- Wearing a mask
- [Proper handwashing](#)
- Avoiding touching your eyes, nose, and mouth
- Covering your cough or sneeze with a tissue, then throwing the tissue in a trash receptacle
- Cleaning and disinfecting frequently touched objects and surfaces
- Avoiding close contact with people who are sick

- **What is social/physical distancing?**

Physical/social distancing includes maintaining distance from others when possible (six feet is recommended), refraining from attending large gatherings or events, and avoiding unnecessary contact with others (e.g., not shaking hands, hugging, or kissing as greetings).

- **How does contact tracing work?**

When an individual within the Ferris State community tests positive for COVID-19, the local public health agency takes the lead in contacting the individual who tested positive and the individuals with whom they have been in contact.

### TECHNOLOGY

- **Where can I access Wi-Fi off-campus?**

The state of Michigan has published a statewide [Wi-Fi hotspot map](#) to enable residents lacking home internet access a path to locate and use a strong connection. Our eLearning Department also created a list of Wi-Fi hot spots around the state during the Spring 2020 semester located at: [https://docs.google.com/spreadsheets/d/1KTXCI5TNrL\\_7BfMzx8RJmSDdsw3K8yDyMaXIQrH2-zw/edit#gid=0](https://docs.google.com/spreadsheets/d/1KTXCI5TNrL_7BfMzx8RJmSDdsw3K8yDyMaXIQrH2-zw/edit#gid=0)

### BIAS INCIDENTS

- **I'm concerned about bias, racism, homophobia, and xenophobia related to COVID-19.**

COVID-19 is not associated with any race, ethnicity, or nationality, though systemic health and social inequalities have put members of some communities at greater risk of contracting COVID-19 than others. It is vital that our community work to combat discrimination based on racial bias or appearances and to correct misinformation on the spot. Make sure you only share accurate, unbiased information, and speak up when you hear, see, or read misinformation or harassment. Incidents of bias or harassment can be reported to the Office of Student Contact at [www.ferris.edu/HTMLS/administration/studentaffairs/judicial/report\\_an\\_incident.htm](http://www.ferris.edu/HTMLS/administration/studentaffairs/judicial/report_an_incident.htm).

### COUNSELING SERVICES

- **I'm very worried about COVID-19. Are there resources to manage my feelings?**

The abundance of news and updates about COVID-19 and ongoing uncertainty is making many people feel anxious. The University Counseling Center has gathered a variety of online resources to assist students. In addition, students can access virtual appointments with our Counseling Center staff. Please visit our Personal Counseling Center website for more information; including our Therapy Assistance Online program (TAO), at [www.ferris.edu/HTMLS/studentlife/PersonalCounseling](http://www.ferris.edu/HTMLS/studentlife/PersonalCounseling).

### EVENTS, ACTIVITIES, & ATHLETICS

We want to return to a vibrant campus experience that is inclusive of student life activities in the delivery methods allowable by State of Michigan and CDC guidelines. We will require appropriate physical/social distancing and group size limits set by state and local health officials.

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- **\*UPDATED 8.17.20\*** Will there be events and activities outside of the classroom?

Yes! Student Life is actively preparing registered student organizations guidelines for meetings and programs, and the following are some examples of how we are working to keep all students connected to organizations and activities:

- The Center for Leadership, Activities, and Career Services will host a virtual student organizations fair, and many registered student organizations will host interest meetings virtually.
- In addition to virtual events, we anticipate that student organizations will hold some in-person events, subject to University and state and federal guidelines.
- University traditions and in-person activities will continue in a modified or hybrid format with a mix of virtual and in-person experiences.
- Multicultural Student Services, the Veterans Resource Center, the LGBTQ+ Resource Center, and the Center for Latin@ Studies will continue to support students with programming, resource support, and educational training and workshops that will primarily be held virtually, with some limited in-person offerings.

There will be opportunities to socially engage and make new friends while on campus or at a statewide location, but the experience will be different. We do not envision fitness activities taking place or indoor exercise facilities being available, given current state executive orders. Strict adherence to group limits of 10 or fewer people, indoors, with face coverings and distancing will be required, as defined by the recent executive order from Michigan's governor (outside of classroom settings). Any in-person activity or event will be limited to 10 people or fewer for indoor settings and 100 people or fewer for outdoor settings. In both settings, face coverings must be worn and appropriate physical distancing must be maintained. Virtual events and activities will also be organized.

- **\*UPDATED 8.17.20\*** Are athletic events still being held?

Last week, one of our two Athletic Conferences, the GLIAC (Great Lakes Intercollegiate Athletic Conference) suspended all athletic competitions for all sports until at least Jan. 1, 2021. At this time a decision has not been made by our Hockey Conference, the WCHA, about the 2020 season.

- **\*UPDATED 8.17.20\*** Will the Student Recreation Center be open this fall?

At this time there is an Executive Order in the State of Michigan that prohibits gyms, fitness centers, indoor pools, and recreation centers from opening. Given this, we do not envision the Student Recreation Center being open for indoor fitness activities when the fall semester begins and the weight room, fitness center, and pool will remain closed until such time as the State permits gyms to open. The building will be open for academic classes scheduled within the facility and for space for students to study, rest between classes, and gather in groups of 10 or under. Strict adherence to group limits of 10 or fewer people with face coverings and distancing will be required. The University Recreation Center Team will be delivering a wide variety of virtual and outdoor events and activities. Club Sports will be permitted to operate virtually and hold practices outdoors with permission from UREC and strict adhere to COVID-19 health and safety guidelines.

- **Are students encouraged to stay on or near campus this fall?**

To limit your exposure, the CDC recommends that you limit your travel. We are working to offer additional events and activities to engage students on weekends this academic year. There may be circumstances in which people must travel. In those cases you are encouraged to follow the [CDC guidelines for travel within the United States](#).

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### OTHER CAMPUS FACILITIES

- **\*UPDATED 8.17.20\*** Will the FLITE Library and the University Center be open this fall?  
Our campus re-entry plans include opening all facilities where possible and where reduced density and physical/social distancing can be maintained. FLITE and the University Center are planning to be open this fall. For information on FLITE's reengagement plan and their hours this fall, please watch this link for an update <https://ferris.libguides.com/COVID-19>.

### COMMENCEMENT

- Will the planned and reschedule Commencements be taking place in-person this December?  
This has not been decided at this time.

### Off-CAMPUS LEASES

- I have a rental agreement with a property management company or landlord, and I want to end my lease. Can Ferris State help?  
Unfortunately, we are unable to intervene in any contracts between students and other entities such as landlords or property management companies.

### STUDENT EMPLOYMENT

- What does the pivot of in-person classes where possible after Thanksgiving mean for student employees?  
This will depend on your specific on-campus student employment. Please work with your supervisor to understand your location, hours, and options for the final three weeks of the fall semester.

### **\*UPDATED 8.17.20\*** CAMPUS VISITS FOR PROSPECTIVE STUDENTS

Prospective students have the opportunity to sign up for a personal on-campus visit experiences by appointment only. These visits are limited to 1 student with 2 additional guests. The one-hour experience includes the opportunity to speak with an admissions representative, have a guided tour in a University golf cart or van, and tour various areas such as the University Recreation Center and a model residence hall room in North Hall. Safety is of primary importance for your visit and the Admissions representative will be wearing a face covering. We require that all campus guests also wear a face covering (face masks will be provided if needed). For information on dates, times, and experiences available, please go to [www.ferris.edu/visit](http://www.ferris.edu/visit).

### ADDITIONAL QUESTIONS

- **\*UPDATED 8.17.20\*** What should I do if I have a question that is not answered here?
  - Visit the University's COVID-19 webpage at [www.ferris.edu/coronavirus](http://www.ferris.edu/coronavirus); or
  - Check your Ferris e-mail regularly; or
  - Contact the appropriate office for your question (see below); or
  - Email [ferrislife@ferris.edu](mailto:ferrislife@ferris.edu)
- For academic questions, contact your Advisor or your Academic Dean's Office:
  - College of Arts and Sciences: 231-591-3660
  - College of Business: 231-591-2420
  - College of Engineering Technology: 231-591-2890
  - College of Health Professions: 231-591-2270
  - College of Pharmacy: 231-591-2254
  - College of Optometry: 231-591-3706
  - Retention & Student Success: 231-591-2360

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- Kendall College of Art and Design: 616-259-1203
  - Statewide location email contact info is located at:  
[www.ferris.edu/HTMLS/statewide/locations.htm](http://www.ferris.edu/HTMLS/statewide/locations.htm)
  - If you are unable to reach your advisor, please contact your College (numbers above) or  
[advising@ferris.edu](mailto:advising@ferris.edu)
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- For housing & dining questions, please email [housing@ferris.edu](mailto:housing@ferris.edu)
  - For questions about your student bill, please contact Student Financial Services at one of the contact options listed here [www.ferris.edu/htmls/administration/businessoffice](http://www.ferris.edu/htmls/administration/businessoffice)
  - For questions about your financial aid, please email Financial Aid at [финаid@ferris.edu](mailto:финаid@ferris.edu)
  - For questions related to a reasonable accommodation please email Educational Counseling & Disabilities Services at [ecds@ferris.edu](mailto:ecds@ferris.edu) or for students at Kendall College of Art & Design, please email Marie Yowitz at [marieyowitz@ferris.edu](mailto:marieyowitz@ferris.edu).