

## Fall 2020 Student COVID-19 Impact Survey Final Results Summary

Please note: Rounding at one decimal creates some results that will slightly exceed 100% and some that will be slightly below 100%.

### I. Methodology & Participation

- Survey was emailed to All Students at 11 AM on Tuesday, October 13, a reminder was sent at 2 PM on Friday, October 16, and the survey was closed on October 25<sup>th</sup>
- We received 1509 responses (13.5% response rate)
- The survey contains 25 Questions (including 2 open-ended questions)
- 273 students provided their contact information for follow-up

### II. Demographic Highlights

- Fairly equal distribution of undergraduates by class year (24, 20, 22, 24)
- 10% of respondents are graduate students
- 76% consider themselves enrolled in BR, 4% Kendall (67), 4% Statewide (60), 15% Fully Online
- 25% Transferred to Ferris from another institution
- 3% (45 students) are International Students
- 5% identify as Black or African American (78% of Black respondents are living on-campus)
- 4% identify as Hispanic/Latinx
- 64% identify as women
- 45% live on the Big Rapids Campus (60% of Hispanic/Latinx students live on-campus and 43% of residential respondents are first year students)
- 82% of first year respondents live on-campus

### III. Current Course Delivery Method/Format (Percent) - 66% of respondents have fall courses mostly or all online (82% of Black respondents and 75% of statewide respondents)

All Online	Mostly Online	Half In-person	Mostly In-person	All In-person
32	34	24	7	3

### IV. Preferred Course Delivery Method for Spring 2021 – In-person or a mix of fully in-person and fully online courses. Exception: KCAD respondents #1 choice is fully online; asynchronous

- 67% of respondents' #1 choice is to be fully in-person or a mix of fully in-person and fully online courses (74% for residential respondents and 48% for KCAD)
- Statewide respondents are just as likely to prefer a mix of fully in-person and fully online as a course load or all fully in-person
- Hyflex courses are the least preferred 1<sup>st</sup> choice of delivery and respondents reported difficulty acuminating to this course delivery method; however this course delivery method is essential to managing classroom density and to accommodate students and instructors who are directed to isolate or quarantine
- 75% least prefer a fully online schedule (Exception KCAD #1 least preferred course delivery is fully in-person)

### V. Academic Workload - 40% of respondents believe that their academic workload this semester is just right (58% for statewide respondents)

**VI. Access compared to pre-COVID (percentage same as or better)**

Respondents	Computer	Wi-Fi	Software	Disabilities Services	Ability to Pursue Studies	See & Make Friends	Overall Well-being
<b>Overall</b>	<b>85</b>	<b>73</b>	<b>77</b>	<b>90</b>	<b>43</b>	<b>14</b>	<b>24</b>
Black	79	69	79	93	58	17	32
Hispanic/Latinx	86	76	72	90	52	17	31
First Year	91	77	83	95	62	17	36
Residential	84	73	78	91	48	13	27
BR Commuter	85	69	72	89	32	13	21
BR Third Year/Junior	82	69	69	89	33	10	18
BR Fourth+/Senior	83	64	71	90	33	11	22
KCAD	90	87	85	90	41	12	22
Statewide	88	83	87	91	60	15	34
International	77	66	77	91	58	21	38

**VII. Experience since COVID (percentage) – Expenses, Income, & Debt**

Respondents	Increased Expenses	Decreased Income	Increased Debt
<b>Overall</b>	<b>53</b>	<b>58</b>	<b>40</b>
Black	59	61	49
Hispanic/Latinx	57	61	39
First Year	42	52	30
Residential	52	55	38
BR Commuter	57	63	44
BR Third Year/Junior	60	63	39
BR Fourth+/Senior	55	63	45
KCAD	54	58	27
Statewide	58	60	51
International	49	42	25

**VIII. Experience since COVID (percentage of same or better) – Food, Childcare, Transportation, Health Care, Job Security, & Loneliness**

Respondents	Access to Food	Access to Childcare	Access to Transportation	Access to Health Care	Job Security	Loneliness
<b>Overall</b>	<b>77</b>	<b>96</b>	<b>91</b>	<b>80</b>	<b>62</b>	<b>31</b>
Black	64	94	79	78	68	43
Hispanic/Latinx	76	94	80	69	67	36
First Year	78	95	87	83	75	34
Residential	74	96	89	82	67	29
BR Commuter	78	97	94	77	57	31
BR Third Year/Junior	76	98	94	81	56	25
BR Fourth+/Senior	77	97	93	75	57	34
KCAD	82	99	82	87	51	24
Statewide	90	87	95	78	70	40
International	73	91	78	82	71	49

## IX. Engagement outside the classroom

- 81% of Hispanic/Latinx respondents and 65% of respondents overall will participate in virtual events
- Students are most motivated to participate in events and activities outside the classroom that are relevant to their career/field of study and/or that provide extra credit
- Course requirements (academic demand) and events not being offered at the right time are the most common reasons for not attending events and activities
- Fridays and early evenings are the most desirable times for events and activities
- Students are receiving information about events and activities from the DOSL All Student emails social media, flyers & posters, and Bulldog news
- 23% of respondents receive information about events & activities from their faculty and 8% of residential respondents from their Resident Assistant
- 50% of BR Fourth Year/Senior respondents are involved in a Registered Student Organization this semester (44% for BR commuters, 41% for residential respondents, 38% overall, 28% for first year respondents, 23% for Statewide, and 16% for KCAD)
- 65% of first-year respondents are less engaged than before Ferris and 75% overall are less engaged than previous semesters
- 65% of first year respondents are moderately satisfied or above with events and activities this semester (75% for International respondents, 55% overall, and 40% for Black respondents)

## X. “Feelings about the following” compared to Spring 2020 (percentage of same or better)

Respondents	The next month	Spring 2021	Ferris Protecting Health of Campus	Ferris Supporting Academic Progress	Ferris Supporting Student Well-being	Confidence In Completing Your Degree
<b>Overall</b>	<b>55</b>	<b>42</b>	<b>77</b>	<b>67</b>	<b>69</b>	<b>61</b>
Black	63	62	88	77	78	69
Hispanic/Latinx	55	47	85	73	78	68
First Year	80	67	91	88	87	76
Residential	63	50	80	75	73	66
BR Commuter	47	31	70	57	60	53
BR Third Year/Junior	46	32	72	57	63	52
BR Fourth+/Senior	50	32	64	54	51	59
KCAD	49	22	76	65	65	59
Statewide	60	54	91	77	81	76
International	71	52	89	84	91	86

## XI. Satisfaction with University Response to COVID-19 (percentage of moderately satisfied or above)

Respondents	Planning	Decision Making	Communication
<b>Overall</b>	<b>68</b>	<b>63</b>	<b>65</b>
Black	84	77	75
Hispanic/Latinx	81	77	79
First Year	83	79	70
Residential	73	67	64
BR Commuter	61	54	61
BR Third Year/Junior	62	53	61
BR Fourth+/Senior	63	48	57
KCAD	70	71	66
Statewide	81	79	88
International	82	78	80

**XII. What do respondents say that we have done well**

- Protecting Health & Safety/Mitigating Risk of COVID-19 Exposure
- Communication
- Reopening in-person where possible

**XIII. What do respondents want us to do**

- Communicate Decisions Earlier
- Resume/reopen fully in-person
- Provide Academic Accommodations/More Engaging Online Classrooms
- Lower Tuition/Provide Additional Financial Assistance
- Mitigate Risk of COVID-19 Exposure