

# 24/7 Virtual care — when and where you need it



When it's not convenient to go to the doctor,  
bring a doctor to you.

## **What is virtual care?**

Virtual care gives you access to board-certified doctors on nights, weekends and even holidays for health issues that aren't an emergency. Virtual care connects you with a doctor over the phone, through video, or simply by filling out an online questionnaire. Depending on your condition and the type of virtual care you choose, a doctor can:

- Prescribe a medication and send it to your preferred pharmacy
- Develop a treatment plan
- Notify your primary care doctor with current information
- Make follow-up recommendations, including referrals to see a specialist

## **What conditions can it treat?**

Virtual care is great for non-emergencies, like:

- Cough, cold and flu
- Fever, nausea and vomiting
- Sinus problems
- Pink eye
- Allergies, bites and stings
- Rash, hives and more



### ***Did you know?***

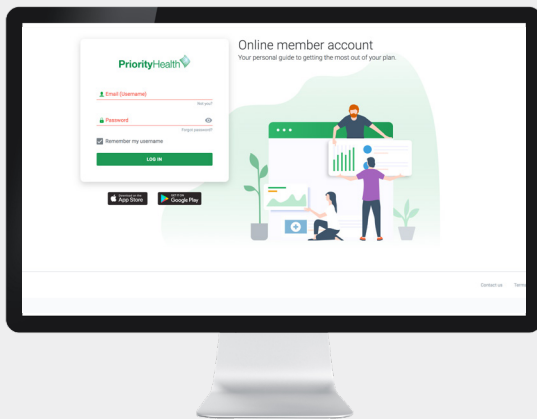
9 out of 10 physicians  
see the benefits of virtual  
care technologies.\*

## How much does it cost?

We offer our members 100% coverage (\$0 copay) for in-network virtual care. It is included in your benefits at no cost to you.\*\*

## Talk to your doctor.

Ask your doctor about what virtual care options are available to you.



*Priority Health members who live in the state of Michigan can access video visits and eVisits with Michigan-based, board-certified providers through the new Priority Health member app. Download the Priority Health app to get started.*



\*Source: Deloitte 2018 Survey of US Physicians. \*\*Includes 100% coverage (\$0 copay) for fully funded plan members and opt-in for self-funded plan members. HSA plan members must meet their deductible before 100% coverage begins, but will never pay more than an in-person doctors visit.

Priority Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia en su idioma. Consulte al número de Servicio al Cliente que está en la parte de atrás de su tarjeta de identificación de miembro. (TTY: 711).

ملاحظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. يرجى الاتصال برقم خدمة العملاء على الجانب الخلفي من بطاقة عضويتك الشخصية. (رقم هاتف الصم والبكم: 711).