MedNow

24/7 care when and where you need it

Seeing the doctor just got easier. Get care anytime, anywhere, from a board-certified doctor with virtual care through MedNow₋SM.

Two convenient ways to receive care with MedNow

Video visits

Great for things like pink eye, allergies, bites and stings, cold and flu, sinus issues and more.

How it works:

- Connect with MedNow one of three ways:
  1. Download the MedNow app. Log in with your MyHealth credentials or create a new account.
  2. Log in to your MyHealth account at *priorityhealth.com* and select the MedNow tile
  3. Call MedNow at 844.322.7374

- Click or ask to schedule your appointment

- You'll be asked a few health questions, including a brief description of your current symptoms.

- You'll be connected to a care provider.

If you've missed two or more consecutive days of work, you can request a doctor's note while you're connected with the provider. The note will be sent electronically to your email.

Don't have a MyHealth account? Set one up today at *priorityhealth.com/ myhealth*. If you need assistance, contact MyHealth Customer Support at 877.308.5083.

eVisits*

Have a headache, cough or back pain? Describe your symptoms using an online questionnaire and a doctor will diagnose and treat you within one day.

How it works:

- Log in to your MyHealth account at *priorityhealth.com*.

- Select the MedNow tile, then select Click to Begin.

- You'll be asked a few health questions, including a brief questionnaire based on your current symptoms (only one condition can be treated at a time).

- A care provider will reach out within one day with your diagnosis and treatment plan.

*eVisits are available if you are an established Spectrum Health patient, or once you've had a MedNow video visit.

Need a prescription?

If you need a prescription, it'll be sent to your preferred pharmacy.
And, we'll send the information about your virtual visit to your primary doctor.

PriorityHealth
A healthier approach to health care®