

MedNow

24/7 care when and where you need it

Seeing the doctor just got easier. Get care anytime, anywhere, from a board-certified doctor with virtual care through MedNowSM.

Two convenient ways to receive care with MedNow

Video visits

Great for things like pink eye, allergies, bites and stings, cold and flu, sinus issues and more.

How it works:

- Connect with MedNow one of three ways:
 1. Download the MedNow app. Log in with your MyHealth credentials or create a new account.
 2. Log in to your MyHealth account at priorityhealth.com and select the MedNow tile
 3. Call MedNow at 844.322.7374
- Click or ask to schedule your appointment
- You'll be asked a few health questions, including a brief description of your current symptoms.
- You'll be connected to a care provider.

If you've missed two or more consecutive days of work, you can request a doctor's note while you're connected with the provider. The note will be sent electronically to your email.



Don't have a MyHealth account?

Set one up today at priorityhealth.com/myhealth. If you need assistance, contact MyHealth Customer Support at 877.308.5083.

eVisits*

Have a headache, cough or back pain? Describe your symptoms using an online questionnaire and a doctor will diagnose and treat you within one day.

How it works:

- Log in to your MyHealth account at priorityhealth.com.
- Select the MedNow tile, then select Click to Begin.
- You'll be asked a few health questions, including a brief questionnaire based on your current symptoms (only one condition can be treated at a time).
- A care provider will reach out within one day with your diagnosis and treatment plan.

**eVisits are available if you are an established Spectrum Health patient, or once you've had a MedNow video visit.*

Need a prescription?

If you need a prescription, it'll be sent to your preferred pharmacy.

And, we'll send the information about your virtual visit to your primary doctor.



Priority Health has HMO-POS and PPO plans with a Medicare contract. Enrollment in Priority Health Medicare depends on contract renewal.

Priority Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia en su idioma. Consulte al número de Servicio al Cliente que está en la parte de atrás de su tarjeta de identificación de miembro. (TTY: 711).

ملاحظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. يرجى الاتصال برقم خدمة العملاء على الجانب الخلفي من بطاقة عضويتك الشخصية. (رقم هاتف الصم والبكم: 711).