

## Removing Trojan.KillAV

If you have discovered infected files in your computer, or suspect you may have a virus, you can take action using the Symantec AntiVirus program. To remove Trojan.KillAV you need to update your virus definitions, run a full system scan, and delete all infected files. Please use the following steps to scan for and delete infected files, the process will work for all current and recent Symantec antivirus products, including the Symantec AntiVirus and Norton AntiVirus product lines.

1. Open Symantec AntiVirus (or Norton AntiVirus)
2. Click on the **Live Update** button
3. Complete the given steps to update your virus definitions
4. Click on **Full Scan** in the Symantec window
5. Click **Scan**
6. If any files are shown to be infected Trojan.KillAV, click **Delete**