

**Academic Support Center  
Annual Report for 2008-2009  
Submitted by  
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**Highlights of the Academic Support Center for 2008-2009**

- ASC held the 4<sup>th</sup> annual Academic Success Fair in September 2008
- ASC served 3,332 students with 32,201 contacts in 2008-2009
- ASC served 1,602 students in labs supported with Perkins Grant funds with 26,058 contacts
- ASC sponsored speakers series, serving over 1,200 students  
(See attachment 1)
- ASC on site satisfaction survey shows exceptional student satisfaction  
(See attachment 2)

**The mission of the Academic Support Center** is to provide all Ferris students access to a variety of academic skill-building opportunities that will assist them in their pursuit of academic excellence in a format that accommodates various learning preferences and schedules. Academic support services include tutoring, study skills assessment and assistance, skill building videos and computer programs. The Academic Support Center was the recipient of the National Tutoring Association Program Excellence Award in 2003. Tutors are certified by the College Reading and Learning Association upon completion of training.

**Table 1 Students Served (all tutoring)**

**This table represents all students served by the Academic Support Center programming.**

	<b>Students</b>		<b>Contacts</b>	
	<b>2007</b>	<b>2008</b>	<b>2007</b>	<b>2008</b>
<b>Fall</b>				
Students served	1,623	1,871	16,498	16,443
<b>Spring</b>				
Students served	1,550	1,461	16,531	15,758
<b>Total for Year</b>	<b>3,173</b>	<b>3,332</b>	<b>33,029</b>	<b>32,201</b>

**Notes on 2008-2009 Academic Year**

- Overall attendance increased in 2008-2009
- Contacts decreased slightly

**Table 2 Students Served ( ASC tutoring )**

**This table represents the students served in the Academic Support Center.**

	<b>Students</b>		<b>Contacts</b>		<b>Return Rate</b>	
<b>Fall</b>	<b>2007</b>	<b>2008</b>	<b>2007</b>	<b>2008</b>	<b>2007</b>	<b>2008</b>
Students served	555	469	1,743	1,363	3.14	2.9
<b>Spring</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>	<b>2009</b>
Students served	384	353	1,343	1,160	3.49	3.28
<b>Total for Year</b>	<b>939</b>	<b>822</b>	<b>3,086</b>	<b>2,523</b>	<b>3.28</b>	<b>3.06</b>

**Notes on 2008-2009 Academic Year ASC**

- Attendance decreased in 2008-2009 due to stricter scheduling and addition of math walk in tutoring (see Table 5)
- Contacts and return rates decreased in 2008-2009

**Table 3 Students served (Lab tutoring )**

**This table represents the students served in lab based classes with instructor supervision and supported by Perkins grant funds.**

	<b>Students</b>		<b>Contacts</b>		<b>Return Rate</b>	
<b>Fall</b>	<b>2007</b>	<b>2008</b>	<b>2007</b>	<b>2008</b>	<b>2007</b>	<b>2008</b>
Students served	588	880	12,975	13,188	22	14.98
<b>Spring</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>	<b>2009</b>
Students served	872	722	13,794	12,870	15.8	17.82
<b>Total for Year</b>	<b>1,460</b>	<b>1,602</b>	<b>26,769</b>	<b>26,058</b>	<b>18.3</b>	<b>16.26</b>

**Notes on 2008-2009 Academic Year Lab**

- Lab tutoring students increased due to CET taking advantage of Perkins Grant money

**Table 4 Students Served (Flex Tutoring)**

**This table represents students served outside of the ASC for classes that have limited demand and do not warrant on site tutors.**

	<b>Students</b>		<b>Contacts</b>		<b>Return Rate</b>	
<b>Fall</b>	<b>2007</b>	<b>2008</b>	<b>2007</b>	<b>2008</b>	<b>2007</b>	<b>2008</b>
Students served	61	46	236	145	3.86	3.15
<b>Spring</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>	<b>2009</b>
Students served	44	43	229	121	5.20	2.8
<b>Total for Year</b>	<b>105</b>	<b>89</b>	<b>465</b>	<b>266</b>	<b>4.42</b>	<b>2.98</b>

**Notes on 2008-2009 Academic Year Flex**

- Number of students requesting Flex tutoring decreased

**Table 5 Students Served (Workshop Tutoring)**

This table represents students served in a group setting.

	Students		Contacts		Return Rate	
	2007	2008	2007	2008	2007	2008
<b>Fall</b>						
Students served	248	312	943	1,034	3.8	3.31
<b>Spring</b>						
Students served	157	274	843	1,296	5.3	4.72
<b>Total for Year</b>	<b>405</b>	<b>586</b>	<b>1,786</b>	<b>2,330</b>	<b>4.40</b>	<b>3.97</b>

**Notes on 2008-2009 Academic Year Workshop**

- Number of students and contacts increased due to implementation of math walk in workshop

**Table 6 Structured Learning Assistance tutoring**

This table represents the students served while attending a structured learning assistance workshop supported by the Academic Support Center.

	Students	
	2007	2008
<b>Fall</b>		
Students served	644	847
<b>Spring</b>		
Students served	555	455
<b>Total for Year</b>	<b>1,199</b>	<b>1,302</b>

**Notes on 2008-2009 Academic Year Workshop**

- Number of students increased.
- Tutors were hired for requested sections only spring 2009

**Table 7 Study skills Paraprofessional appointments**

This table represents the students served in the Academic Support Center for study skills by our paraprofessional staff.

	Students	Contacts
<b>Fall</b>	<b>2008</b>	<b>2008</b>
Students served	164	713
<b>Spring</b>	<b>2009</b>	<b>2009</b>
Students served	69	311
<b>Total for the Year</b>	<b>233</b>	<b>1,024</b>

**Notes on 2008-2009 Study skills paraprofessional appointments**

- Paraprofessionals will be available in the fall to meet student needs
- UNIV 101 instructor did not wish to collaborate, but numbers remained consistent from previous years