

John Urbanick  
Chief Technology Officer  
Information Technology Services

6 FTC

Office of the CTO

27 FTC  
1 PTT

Scott Thede  
Director  
Technology Assistance Center

20 FTC  
1 FTT

Denise Grinnell  
Director  
Enterprise & Applications Services

16 FTC  
1 FTT  
1 PTC

Jim Maat  
Director  
Telecommunications &  
Student Technology Services

Jennifer Thede  
ITS Office Coordinator

Kailing, Rosemary  
Account Clerk III

Mohnke, Marlene  
Secretary III

Susan Cherry  
Manager  
IT Service Management

Jim Cook  
Manager  
IT Projects

**Automation & Continuity**  
Claerhout, Scott  
Coordinator  
  
Shanks, Randy  
Computer Technician  
  
Swearingen, James  
PTT Computer Technician  
  
Tessin Kriss  
Computer Technician  
  
Weaver, Stacey  
Computer Asset Specialist

**First Level Support**  
VACANT  
Coordinator  
  
Horner, Robert  
Service Desk Specialist II  
  
Jensen, Tina  
Service Desk Specialist II  
  
Sherman, Phyllis  
Service Desk Specialist I

**Database & Applications Support**  
  
Aldrich, Terri  
Web Systems Administrator  
  
Cline, Mike  
Project leader  
  
Dean, Jon  
Applications Database Analyst  
  
Deur, Vicky  
EAS Project Coordinator  
  
Forbes, Jerome  
Senior Applications Database Analyst  
  
Lewis, Lynn  
Email Administrator  
  
Manuszak, Rick  
Senior Applications Database Analyst

**Server Support**  
  
Bouvette, Jacob  
Network Technician  
  
Burns, Ed  
Systems Administrator  
  
Jesse Klocke  
Systems Administrator  
  
Rendel, Lori  
EAS Server Coordinator  
  
Sturm, Frantz  
Network Technician  
  
Wilcox, Krista  
Network Technican

**Student Technology Services**  
  
Duman, John  
Coordinator  
Student Technology Services  
  
Rayburn, Andy  
Computer Technican  
  
Heidemann, Paul  
PTC Technician

**Administrative Services**  
  
DePew, Mike  
Coordinator  
Administrative Services  
  
Bohren, Steve  
Lab Equip Technician  
  
Eberts, Brandon  
Account Clerk II

**Security Services**  
  
Lori Henderson  
Data Security Administrator  
  
Jim Furstenberg  
IT Security Analyst

**Learning Spaces & Offices**  
  
Johnson, Michael  
Coordinator  
  
Kundinger, Brent  
Computer Technician  
  
Mishler, Russ  
Computer Technician  
  
Strohkirch, Joe  
Computer Technician  
  
Weaver, Lee  
Computer Technician  
  
Wininger, Dave  
Media Distribution Coordinator

**Second Level Support**  
  
Gardei, Jody  
Coordinator  
  
Barrigar, Ashley  
Computer Technician  
  
Cooley, Tim  
Computer Technician  
  
Earl, Curtis  
Computer Technician  
  
Kludy, Dean  
Computer Technician  
  
Monahan, John  
Computer Technician  
  
O'Neal, Leeann  
Computer Technician  
  
Rathbun, Chuck  
Computer Technician

**E-Learning Support**  
  
Rasmussen, Kris  
EAS Services Coordinator  
  
Steffens, David  
Database Administrator  
  
Stellard, Steven  
Senior Applications Database Analyst

**E-Learning Support**  
  
Costello, Steven  
E-Learning Apps Specialist  
  
Holmes, Mary  
E-Learning Systems Administrator  
  
Randle, Scott  
FTT E-Learning Apps Specialist

**Network Services**  
  
Roach, Craig  
Coordinator  
Network Services  
  
Dockham, Steve  
Network Technician  
  
Kramer, Quentin  
Communications Technician  
  
Monfils, Greg  
Network Technician  
  
Sutherby, Allen  
Cable TV Technician  
  
Verrill, Karl  
Telecomm Technician  
  
Walles, Robert  
Network Technician  
  
VACANT  
Network Engineer  
  
VACANT  
Network Engineer FTT

69 FTC  
2 FTT  
1 PTC  
1 PTT