Talk to an Amwell doctor online, anytime

Have a visit in minutes using your mobile device

ESSA coverage for online doctor visits through Amwell begins July 1. MESSA members will be able to get fast and affordable online health care 24 hours a day, seven days a week. Here's how:

1. Enroll

Mobile: Download the Amwell app

Web: Go to bcbsm.amwell.com

Phone: Call 844.733.3627Use service key BCBSM

• Add your MESSA health plan information

2. Find a doctor

When you want to see a doctor online, log in and search for an available provider.*

3. Visit with the doctor

Once a provider is located, the system automatically connects the doctor to the patient. The doctor will recommend treatment for your medical issue. If a prescription is necessary, it is sent electronically to your pharmacy of choice.

4. Continuity of care

The doctor documents the consultation. You can request a copy of your summary or ask that it be sent to your primary care provider.

5. Payment

Each visit costs \$49 and is subject to your MESSA plan deductible and copayments, if any.

*U.S. only. Some states have visit and prescribing restrictions.

If you have questions about your MESSA coverage, call the MESSA Member Service Center at 800.336.0013.



