

2015 Report of Accomplishments on the University Strategic Plan
Division of Administration and Finance

Collaboration

- We have built a strong relationship with Ferris Athletics and the DPS has addressed every men's and women's team in 2014/2015, emphasizing strategies to prevent sexual assaults on campus.
- Racquet & Fitness Center – The PTM program received accreditation from the USTA, and the Racquet & Fitness Center received a \$150,000 grant from the USTA to be used for facility improvements.
- Collaborated with Arts & Sciences to coordinate Shimadzu Grant received for research center.
- Collaborated with Hubble Roth & Clark to apply for and received the \$780,000 SAW grant award to identify our sanitary and sewer infrastructure issues to develop a plan for addressing in the future.
- Collaborated with Provost and VPA&F to launch contract project management initiative. Contracted with Clark Construction in an attempt to bolster Physical Plant's project management capacity allowing higher level of customer service.
- Successful completion of University Center with an on-time opening and on budget.
- Partnered with University Advancement and Marketing to change the gift receipting process to flow through the Ferris Foundation.
- Barnes and Noble Bookstore successfully relocated back on campus in the University Center.
- Establishing the IT Advisory Council with representatives from all divisions to collaborate on University strategic directions, policies, plans and support of information technology at Ferris State University.
- Worked with Human Resources, Academic Affairs, and University Advancement and Marketing to improve the on/off boarding of employee.
- Allocated 16 staff hours per week from IT to the Staff Center for Training and Development.
- Worked with Residential Life to upgraded and move Adirondack housing applications to the cloud.
- Continue collaboration with Wolverine Power Marketing Cooperative for electrical purchases and the State of Michigan for natural gas purchases to minimize costs to students.
- Members of admissions, academic advising, and financial aid met with head coaches and staff at monthly Head Coaches/Senior Staff meetings about their respective areas in an effort to open up the lines of communication and to foster a better understanding of our respective areas and challenges.

Diversity

- The DPS has sought and employed minority student employees entering the field of criminal justice, to provide employment, and to help ensure that they receive the experience and mentoring that will ensure their success as under-represented members of the law enforcement community.

- Human Resources collaborated with International Programs for immigration education and individual status updates.
- Work with Civil Rights Department to identify areas of improvement for ADA accessibility issues and implementing a plan to address them.
- Work with the campus Disability group to help current students improve their access and attempt to limit their restrictions.
- Created an atmosphere of inclusion by offering opportunity for employment to disabled persons and international students.
- Assembled a diversity panel to interact with the A&F divisional leadership as part of our 2014 summer retreat.

Ethical Community

- For a police department to protect their community, the community needs to be able to trust the police department. We have worked diligently to build trust, especially within the international student community and the minority student community, by displaying professionalism, honesty, service, and compassion.
- Implemented a sustainability Facebook page to provide awareness and opportunities for students to participate in these types of activities. University Center opening provided an avenue to encourage greater participation for academic and residential spaces with regard to recycling and sustainability efforts throughout campus.
- Implemented computer power management program in six buildings around campus for energy savings as part of our sustainability efforts.
- An equipment shredder was acquired and is being used to help keep the university data secure during the computer disposal process.
- Continue to cultivate good labor relations with union leaders and all employees.

Excellence

- Classroom Readiness has been exceptional in the upper 90 percent range for summer, fall, and spring semesters.
- Firewall security improvements to: BR campus, Michigan College of Optometry, Baldwin office, St. Mary's Hospital in Grand Rapids, VFS Allied Health building, Human Resource Department, Birkham Health Center, and Telecommunications.
- Network infrastructure upgrades to: Michigan College of Optometry, Granger building, Heavy Equipment Center, West Campus Apartments, West building, VFS Allied Health building, Arts & Science Commons, and FLITE library.
- Wireless network upgrades to: Michigan College of Optometry, Automotive Center, Heavy Equipment Center, Granger building, Bishop Hall, Alumni building, West Campus Apartments, Hallisy Hall, Bond Hall, Vandercook Hall, and Clark Hall.
- Completed University Center construction to provide an excellent place for students to gather in a social capacity and promote learning outside the classroom.
- Completed many CRDM projects including Low Load Boiler project to reduce energy costs.
- Completed housing reinvestment projects to improve on campus living environment for students.

- The Football program and Athletics department identified 24 football players in spring 2015 semester for academic guidance and had weekly meetings with each student for 15 minutes. This process included going over the attendance policy of each class, identifying areas where the student is struggling, learning if they were utilizing the tutoring or writing center and determining if they needed a tutor for any of their classes.
- The Football staff identified students with stronger academic preparation coming out of high school to recruit. The average HS GPA and ACT test scores for the last three recruiting classes have been: 2015: 2.9 and 19.4; 2014: 2.9 and 18.3; 2013: 2.6 and 18.4.
- Men's basketball had faculty member Dan Tuuri coordinate and handle study table this past year. Study habits and academic planning skills were emphasized and lead to a team GPA of 2.98 in the fall. The team GPA the previous two semesters was 2.66 and 2.71.
- Men's basketball will have five of seven seniors graduate this summer. The other two will graduate next fall one due to student-teaching and the other one following spring due to class availability.
- Men's basketball has identified students with stronger academic preparation to recruit. The average HS GPAs for the last two recruiting classes have been 3.4 in 2015 and 3.2 in 2014.
- Tot's Place was awarded renewed Accreditation through 2020, from the National Association for the Education of Young Children.
- The DPS sponsored a training session on a victim centered response to sexual assaults, and we continue to ensure that our officers receive updated training and equipment to enhance our efforts to create a safe environment on campus.
- Completed PC Replacement project on schedule for both administrative and academic areas.
- Implemented numerous measure to strengthen our IT security.
- Implemented Airwatch mobile device management solution on IPAD's in Michigan College of Optometry, Birkham Health Center, and Dining for regulatory compliance of PCI and HIPAA.
- Implemented a Web Application Firewall to better protect internet facing web applications to the University.
- HIPAA Security Rule Standards completed for IT and drafted for HIPAA/Health Care Components (HCC) and HR to complete their policies and procedures.
- Full-disk encryption and removable media encryption implementation for HIPAA/HCC and HR.
- Office 365 Encryption Configured for HCC and HR.
- The Football program invited faculty, staff and community leaders to present to the team about character and leadership development during pre-season camp sessions in the evening. This takes place each night over two weeks of pre-season camp. Football team GPA for fall 2014 was 2.65.
- Men's basketball created opportunities to work toward graduation for two students who had exhausted their eligibility but needed assistance in finishing their classroom work.
- Hired a new travel management company for Concur increasing service and reducing fees.

- Negotiated group discounts with several vendors including Lowes, B&H Photo, Sears, MI Deal, Anixter, Sprint, and Adobe.

Learning

- Officers from the DPS present to numerous students at FSU, including athletics, housing, Greek student organizations, and traditional academic settings on topics ranging from active shooters, drug and alcohol abuse, preventing sexual assaults, campus safety issues, etc.
- Implemented renovation projects across campus to improve teaching and learning spaces for students, faculty and staff.
- Secured a university license agreement for Adobe Master Suite for all sites while reducing the overall cost.

Opportunity

- Launched the Staff Center for Training and Development on time with interest, participation, collaboration and training topics exceeding expectations.
- Housing and Residence Life developed and implemented a new freshman Welcome Bulldog Program with Athletics and Bulldog Beginnings.
- Housing and Residence Life implemented a new tutoring program within the residence halls.
- Tot's Place was awarded through Child Care Access Means Parents in School (CCAMPIS) child care subsidies to Pell eligible students in the amount of \$107,000 for 2014-15.
- Completed a PC vendor review and changed from Dell to Sehi/HP for improved quality and with an estimated overall annual savings of \$60,000.
- Launched upgrade of MyFSU, this includes new design and features, improves security by updating operating systems, with target go live date for May 30, 2015.
- Dining Services launched the opening of the Quad Café and Starbucks in the University Center.
- Housing and Residence Life introduced fitness equipment into three residence hall lobby areas.
- Racquet & Fitness Center staff and student PTM employees received training to become Licensed Cardio Tennis Instructors and USTA Coaching Youth Tennis Certified Tennis Professionals.
- Launched a printer management solution and strategy to reduce department printing costs and improve repair of printers.
- Extended the life of our enterprise reporting tool in preparation for a major software upgrade saving the University more than \$150,000.
- Provided an avenue for supervisors to participate in a 9 week course designed to enhance their skill level to better manage their staff.

Other

- Health Care Committee and Human Resources collaborated with our external benefits provider to develop a new Health Savings Account plan and education effective July 1, 2015.

- Implemented several simplification measures in Concur to make it more user friendly and more automated.
- Implemented Banner Salary Planner for use with FY 15 year-end budget entries.
- Implemented Touchnet Cashiering for several departments. This makes the deposit process more paperless and efficient.
- Implemented Peer Transfer for receiving international wire payments. Saves fees and processing efforts.