

Banner Telephone Assistance List		
Topic	Name	Extension
Accounting Issues	Accounting Office Contacts	
Fund Balances	Accounting	2166
New FOAPA (Funds, Orgs, Accounts, Program, Activity)	Patti Fraser	3891
Bank Charges	Accounts Payable	2166
Check Pickup	Accounting	2167
Fixed Assets	Mike Carson/Mike Grandy	3546/3910
Interdepartmental Requisitions	Accounting	2166
Journal Entries	Accounting	2166
Cash Receipts	Accounting	2166
Uploads		
Accounts Payable Issues	Account Payable Office Contacts	
Cash Advances-Travel	Patti Olson	3911
Checks (NSF)	Bobbie Grow	3912
Checks - Stop Payment & Voided	Accounts Payable	3911/3912
Invoices	Accounts Payable	3911/3912
Payment Vouchers	Accounts Payable	3911/3912
Travel	Patti Olson	3911
Travel-Direct Payment	Patti Olson	3911
Travel-Reimbursement	Patti Olson	3911
Banner Security	Banner Security Contacts	
Finance	Mike Grandy	3909
HR	Michelle Balliet	3874
Financial Aid	Carla Erlewine	2647
Student	Jo Gerst	2794
Data Security	Lori Henderson	2132
Finance Issues	Finance Office Contacts	
Budgets and Budget Transfers	Charlotte Bongard	2163
NSF Approval Queue	Charlotte Bongard/Michael Grandy	2163/3910
Position Control	Charlotte Bongard	2163
Student Services	Student Services Office Contacts	
Financial Aid	Sara Dew	2115
Admissions Applications	Charlotte Tetsworth	3965
Admissions/Records Technical	Bruce Gilcrest	5840
Self Service Banner	Craig Westman	2797
Records: Scheduling, Registration, Program Changes	Jo Gerst	2794
HR	Human Resource Contacts	
Payroll	Payroll Office	2160
Kronos	Payroll Office	2160
Labor Distribution	Charlotte Bongard	2163
Benefits	Rachel Cornelisse	3874
Employment	Michelle Balliet/Michelle Walker	3873/2077
Deductions	Payroll Office	2160
Purchasing Issues	Purchase Office Contacts	
Purchasing Commodities, Discount Terms, Ship to Codes	Purchasing	3900
Requisitions/PO's/Change Orders	Purchasing	2165
Vendor Entry	Purchasing	2165
Purchasing Card - Pcard	Linda Golden	3913
Miscellaneous Issues		
MyFSU	Vicky Deur	2133
Printer Questions - Banner Defined Printers	John Monahan	3882