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MCO  
Average Rating for 2021 – 2022 3.47

Response Scale: 1 = Poor; 2 = Marginal; 3 = Adequate; 4 = Good; 5 = Excellent; N = NA

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- There were quite a few administrative issues this semester that could have been easily avoided had a little extra time been taken. Students who choose MCO as a rotation are at a disadvantage when it comes to administrative confusion, having to pay for a parking pass for only a few months, and absence forms to name a few examples. It is known that students at other rotation sites do not use their absence forms as we are instructed to and are able to take days off as they need per semester because of it. The other rotation sites are not as strict on their absences and are more understanding, and that is an advantage against rotating at MCO. The absence policy requiring students to use personal days for boards exams is shortsighted as they are required for every student and we are not choosing to take those days off on our own; the fact that a student at the MCO rotation was told their absence request for boards was denied is ridiculous. We were given the day of boards and a travel day for Part 1 and to deny students this in their fourth year for two of the exams, one of which requires a plane ride to another state, is impractical. It is also very irritating that we were forced to pay for ExamSoft just for it to not be used a single time throughout the semester (or last semester). The things that makes this rotation site good are the attending doctors/support personnel; what they are able to teach academically is able to make up for the rest of the frustrations that students have to deal with, but it shouldn't have to be that way.
- Overall it was a good experience here. I really enjoyed almost all of the attending faculty here at this site. The value of being at MCO was definitely the ability to sit down and have deeper dives into the cases that I saw here. The discussions that I had here with instructors were incredible learning experiences. What I did not understand about this site was some of the administrative challenges that came up along the way. I think the system for taking days off for boards needs to be changed. I think the paperwork that students are expected to have patients fill out could easily be given to patients to fill out while they are waiting so that time does not need to be spent in the exam room. The EHR is dreadfully slow at times. It was very frustrating to have to pay for Examsoft this year when I never received any evaluations on it. The parking pass situation should be changed and is especially frustrating considering we were told contradicting information from the former director of externships. Ultimately, the pros outweigh the cons at MCO, but the cons that exist are quite annoying and it seems that they could be fixed.

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MCO  
Average Rating for 2020 – 2021 3.89

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- I think MCO provides a nice variety in patient encounter. I think the amount of CL and pediatric encounters is more than the average rotation and I am very grateful for the opportunity to learn about the different specialty lenses and the different philosophies in care for pediatric patients.
  - This site was overall a good experience, however we were introduced to some clinics much more thoroughly than others in our orientation. Also it was very frustrating to always be worried about if equipment was going to be working or not each day. I feel like this site would get much better reviews if it could in some way be personalized. I understand that may be difficult to do but I just feel like here at MCO you get a little bit of a lot of things. I feel like if there was someone interested in peds/low vision or someone interested in contacts/primary care and if they could solely be in those clinics they would gain a TON of knowledge! It's just hard to become super confident in any one area while here due to being stretched so thin.
  - Being back at the school was my hardest rotation of the three. I think if you're going to make a couple of students come back, you should make all of us come back at some point. I don't think it's fair that some get away with not coming back/going through this experience. Some clinics gave me good experience, so I can't say this rotation was all bad, but the fact that this rotation made me question my willingness to continue the program and killed my confidence at times is why I had to rate this so low. The EHR is a little disorganized, but the equipment is good.
  - The patient load was obviously lighter than a lot of other clinic sites. I think this is okay in some ways because we see such complex cases in some of the clinics (contacts, peds, sometimes med surge). This site did nothing to help me as far as efficiency. I think I actually regressed some compared to some of my other externship sites. The environment here is the opposite of the "real world." At MCO, you might run every test in one day on a patient and its just a lot for the patient and for us. I think that sometimes here its easy to get lost in the academic side of things and it was hard for me to see how I will apply this to an actual practice that sees patients every 15 mins and has techs. That said, I didn't mind working with some of my favorite attending doctors again and picking their brains.